

## Semantic Web-based E-Procurement The GoodRelations Vocabulary

http://purl.org/goodrelations/

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## Division of Labor and Specialization Gains



Adam Smith: The Wealth of Nations, 1776





## **Growth in Specificity!**

## Reason # 1: Division of Labor



## **Growth in Specificity!**

## Reason # 2: Technical Advancement and Innovation





## **Growth in Specificity!**

## Reason # 3: Logistics

## Temporal Constraints etc.





Abraham H. Maslow (1908-1970) A Theory of Human Motivation (1943)



## Examples





## Examples



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## Examples





## MERCK'S WARENLEXIKON

für Handel, Industrie und Gewerbe

Beschreibung der im Handel vorkommenden Natur- und Kunsterzeugnisse unter besonderer Berücksichtigung der chemischtechnischen und anderer Fabrikate, der Drogen- und Farbwaren, der Kolonialwaren, der Landesprodukte, der Material- und Mineralwaren

herausgegeben von

Prof. Dr. A. Beythien, und Direktor des chemischen Untersuchungsamtes der Stadt Dresden

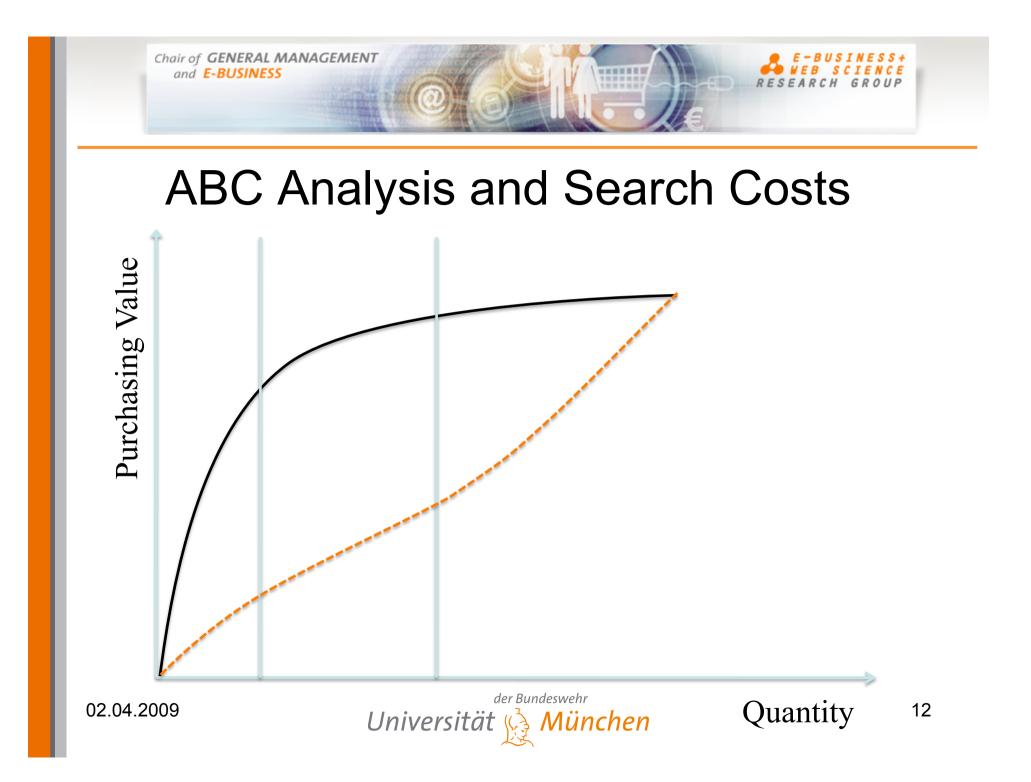
Ernst Dreßler, Drogist und gerichtlicher Sachverständiger für das Landgericht u. Amtsgericht Dresden

unter Mitwirkung von

Max Arnold, Verbandstoff-Fabrik-Chemnitz, Privatdozent Dr. Paul Bohrisch-Dresden, Heinrich Ernemann A.-G.-Dresden, Dr. Hans Hempel, Stellvertreter des Direktors am Städtischen Untersuchungsamt-Dresden, Photochemiker und Fabrikbesitzer Richard Jahr-Dresden, Schimmel & Co., Fabrik ätherischer Öle und Essenzen-Miltitz b. Leipzig, Vereinigte Fabriken photographischer Papiere-Dresden

## 1920: ca. 5,000 Types of Goods







## Search for Suppliers, ca. 1992



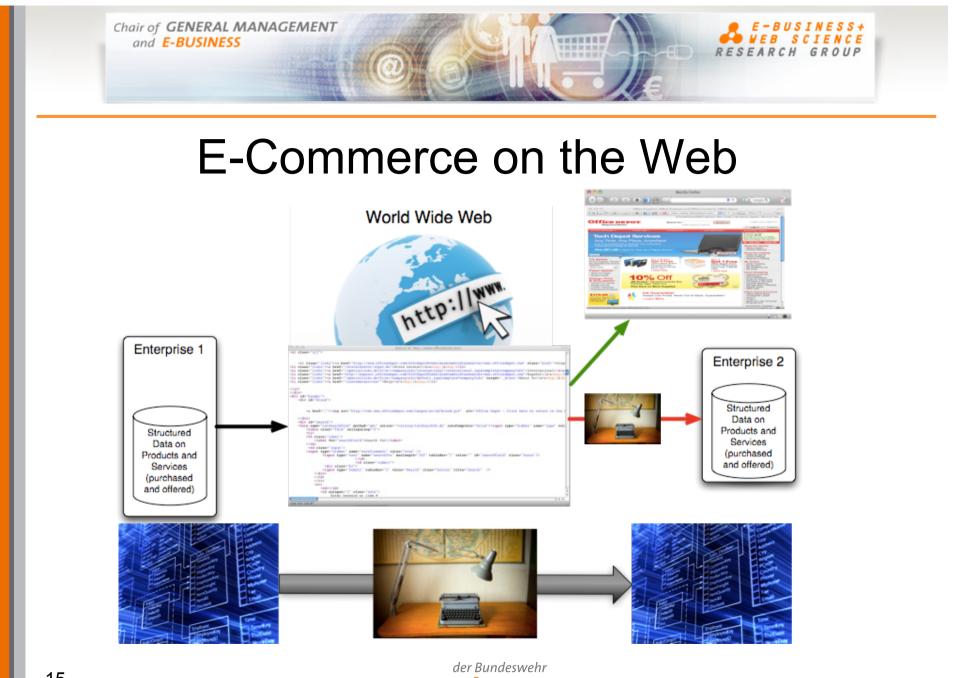


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13





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15



# The Web as a Bottleneck for Product Search

- Who sells solar panels with at least 12 A output?
- Who can repair my Sony TV set?
- Who sells Volkswagen cars?
- etc.

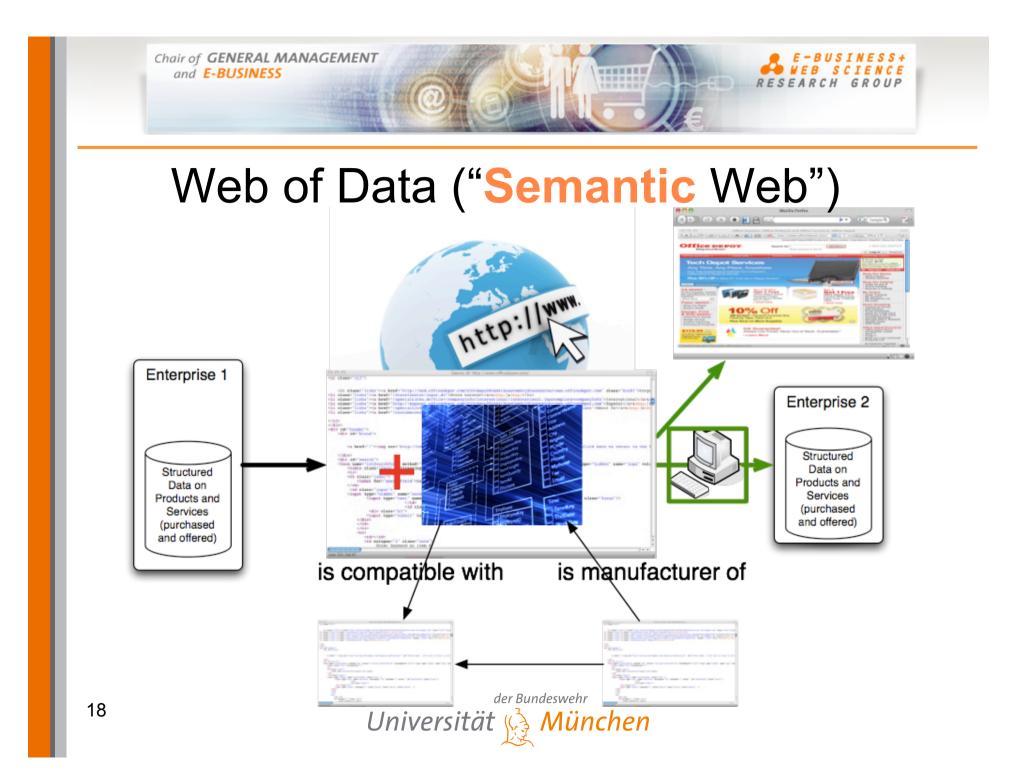


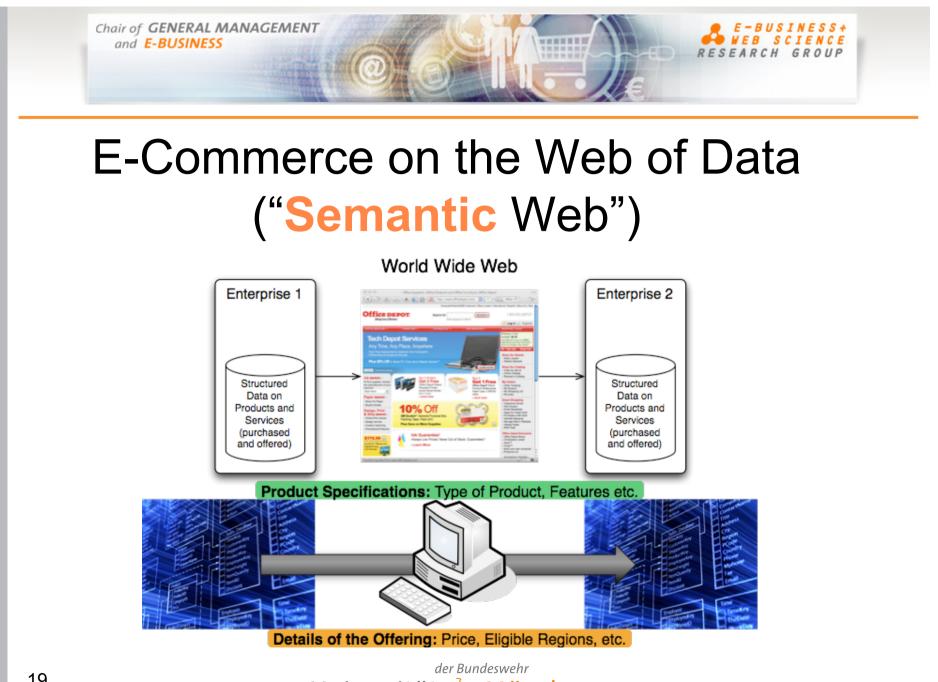


#### The Web as a Bottleneck for Sharing Product Data



17





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## Why Should I Bother?

- Web Shops: Better visibility in latest generation of search engines (e.g. Yahoo)
  - Same holds for any business that has a Web page, from A as in Amusement Park to Z as in Zoo.
- Manufacturers: Allow your retailers to reuse product feature data with minimal overhead at both ends.
- Software Developers: Help your customers to use and generate Semantic Web data. It's easy!





## Others Do Care: Pick-up in Industry

- Smart Information Systems
- ebSemantics
- Yahoo! SearchMonkey
- Virtuose Sponger Catridges for Amazon, eBay, and others expected

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- Major German mail order companies
- etc.



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## The Web of Data for E-Commerce and E-Procurement





## The GoodRelations Vocabulary

- A universal and free Web vocabulary for adding product and offering data to your Web pages.
- Compatible with all relevant W3C standards and recommendations
  - RDF
  - OWL

## http://purl.org/goodrelations/

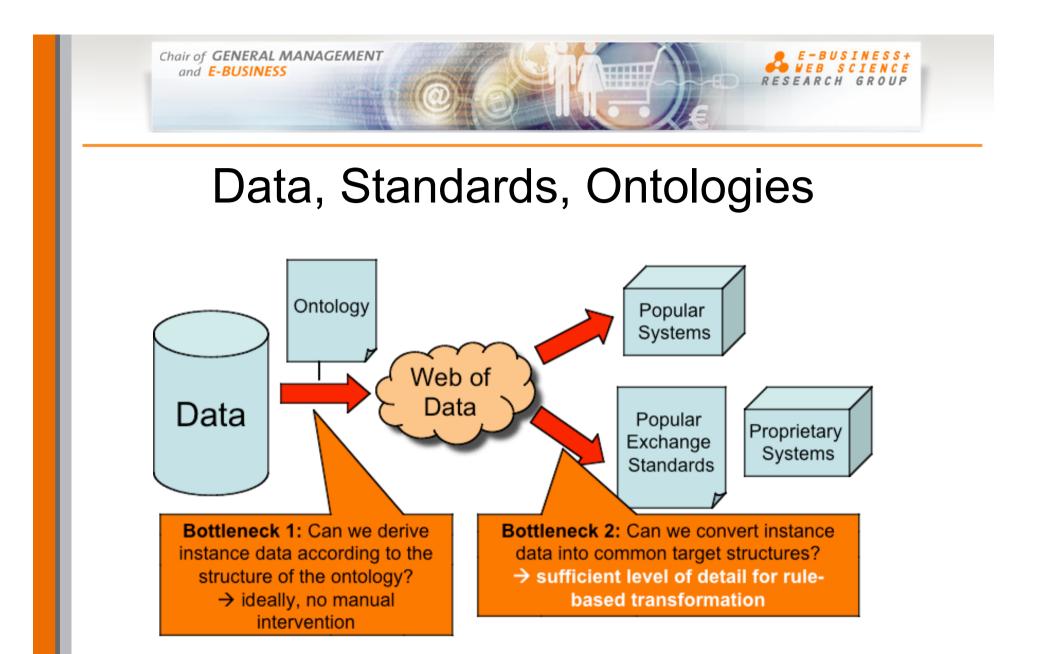




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Chair of GENERAL MANAGEMENT and E-BUSINESS **Required Vocabularies** An vocabulary for product types and features eClassÖWL - by function, usage, or nature An vocabulary for offer specifications The Products and Services Ontology • An offer is basically a relation between – an agent, **GoodRelations** a set of objects,
a set of property rights,
an audience, and The Web Ontology for E-Commerce a set of terms and conditions.









## **Use Cases**

- Commodity offers
- Services offers
- Product model data interchange



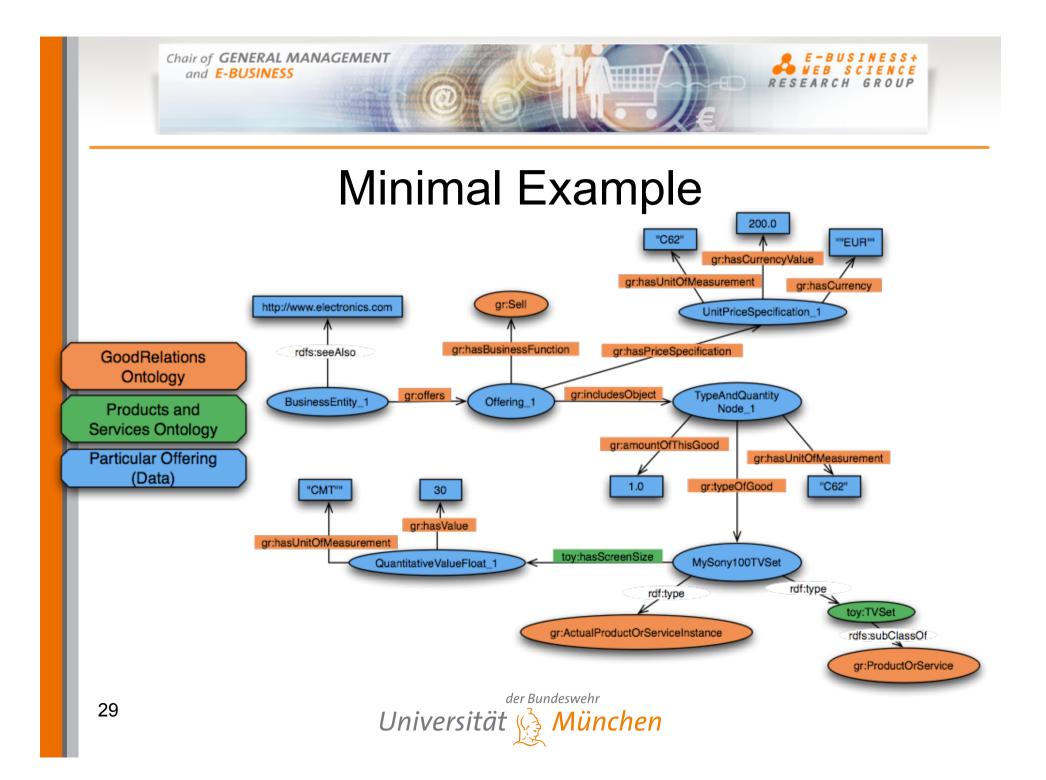
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## What Should I Do?

- Web Shops: Create a GoodRelations data dump of your range of offers (rather simple)
- Vendors of Web Shop Software: Create GoodRelations import and export interfaces (we can help you with that)
- Every Business: Ask your webmaster to create at least a basic description of your range of products or services
- Entrepreneurs: Invent new business models based on GoodRelations data



## **GoodRelations Annotator**

dRelations Annotator



#### GoodRelations Annotator: Describe your business on the Web of Data

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With this on-line service, you can create a machine-readable description of your business and your range of products using the <u>GoodRelations vocabulary for e-commerce</u>. Such meta-data will be considered by leading-edge search engines and recommender systems.

URI of the main Web page:	http://	mandatory				
Legal name of your business:		mandatory mandatory				
Street Address:						
Post code:	mandatory					
City:		mandatory				
Country:	Germany					
Phone Number:	mandatory	-				
Sales e-mail:						
Technical contact e-mail:		mandatory Important: This will not be included in the public dataset but is useful for us to contact you in case of problems with your description.				
ten 1h: Describe you	r shop or point of sale					
	r shop or point of sale					
		(Example: Miller Electronics NYC)				
The contact details of our point		(Example: Miller Electronics NYC) (Example: 1234 GoodRelations Avenue)				
The contact details of our point of your branch or office:						
The contact details of our poin Name of your branch or office: Street Address:	nt of sale are the same as above.					
The contact details of our poin Name of your branch or office: Street Address: Post code:	nt of sale are the same as above.	(Example: 1234 GoodRelations Avenue) (Example: Innsbruck)				
The contact details of our point Name of your branch or office: Street Address: Post code: City:	t of sale are the same as above. (Example: A-6020) (Ermany	(Example: 1234 GoodRelations Avenue) (Example: Innsbruck)				

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31

## Search Engine

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32



## **Upcoming Data Sets**

- Product Model Data:
  - 1,572,083 products, 532,364 data-sheets, 3,389 brands
  - 1,000,000 additional commodity master data items (EAN/UPC codes, labels, suppliers)
- Vendor and Business Location Data
- Large Vocabularies
  - eClassOWL: 30 k Classes, 5 k Attributes
  - unspscOWL
  - Construction Industry
- Offering Data from Shops and Shop Software





## **Additional Information**

- Web Page
  - Ontology
  - Language Reference
  - Primer
  - Recipes
  - Wiki

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Documentation	Ontology etc.			
> Ontology	<ul> <li>GoodRelations Ontology 1.0 in OWL (DLP, RDF/XML-ABBREV)</li> </ul>			
> Documentation	http://purl.org/goodrelations/v1			
/ Documentation	<ul> <li>The RDF/XML data for the minimal example in the Primer and User's Guide.</li> </ul>			
> Related Papers	<ul> <li>The RDF/XML data for the comprehensive examples in the Primer and User's Guide.</li> <li>The RDF/XML data described in the Technical Report.</li> </ul>			
	<ul> <li>eClassOWL 5.1.4 Products and Services Ontology (OWL): <u>http://www.ebusiness-unibw.org/ontologies/eclas</u></li> </ul>	ss/5.1.4/ (Warning: The file is very large - 3	8.3 MB for RDF	/XN
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CSS of this page.	<ul> <li><u>/eclass 514en.zip</u> (4.7 MB)</li> <li>Simple toy ontology for products and services (for educational purposes only)</li> </ul>			
	http://www.heppnetz.de/ontologies/examples/toy			
	Documentation			
	GoodRelations 1.0 Vocabulary Specification (Normative)			
	GoodRelations Primer & User's Guide			
	<ul> <li>Instructions on how to create your own GoodRelations-compliant ontologies for products and services</li> </ul>			
	<ul> <li>Comprehensive <u>GoodRelations Technical Report</u> describing GoodRelations in detail.</li> <li>Errata and Change Notes for the Technical Report</li> </ul>			
	<ul> <li>GoodRelations uses the UN/CEFACT Common Code for representing units of measurements.</li> </ul>			
	The complete UN/CEFACT Common Code Specification is available here: http://www.unece.org/cefact/reco	mmendations/rec20/rec20_rev4E_2006.xls		
	<ul> <li>Examples of using the GoodRelations ontology for exchanging product model data.</li> </ul>			
	Related Papers			
	1. Hepp, Martin: GoodRelations: An Ontology for Describing Products and Services Offers on the W	eb, Proceedings of the 16th Internatio	nal Conference	e c
	Knowledge Engineering and Knowledge Management (EKAW2008), Acitrezza, Italy, September 29 - 0	ctober 3, 2008 (forthcoming), Springer L	NCS, Vol 5268	, p
	332-347. 2. Hepp, Martin: Products and Services Ontologies: A Methodology for Deriving OWL Ontologies fro	m Industrial Categorization Standards	in: Int'l Journ	al o
	<ol> <li>hepp, Martin: <u>Products and services Ontologies: A Methodology for Deriving OWL Ontologies fro</u> Semantic Web &amp; Information Systems (<u>IJSWIS</u>), Vol. 2, No. 1, pp. 72-99, January-March 2006.</li> </ol>	and an encourter categorization standards,	an. Inci Journa	ur O
	Further papers are available at http://www.heppnetz.de/publications/			

http://purl.org/goodrelations/



## Contact us!

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