

Possible Ontologies: How Reality Constrains Building Relevant Ontologies

Dr. Martin Hepp
DERI, University of Innsbruck

Logic and Information Workshop
Schloss Münchenwiler, November 23, 2006

<http://www.heppnetz.de>

Martin Hepp
martin.hepp@deri.org



About the speaker: Martin Hepp



Digital Enterprise Research Institute

www.deri.org

- **Senior Researcher** and Cluster Leader „Semantics in Business Information Systems“ at **DERI**, University of Innsbruck.
- Ph.D. in Management Information Systems, Bayerische Julius-Maximilians-Universität, Würzburg, Germany (2003); M.B.A., ditto, Würzburg, Germany (1999)



See <http://www.heppnetz.de> for current papers and presentations.



Prolog



- For 10+ years, formal ontologies have been a research topic in Computer Science.
- There are 10+k scientific publications on the Semantic Web.
- Formalism, tools, and infrastructure are pretty mature and widely available.
- Still, there are very little „real“ ontologies.
- Why?

“It’s because the stupid business people have not yet realized the enormous potential of ontologies”!





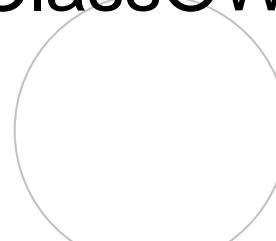
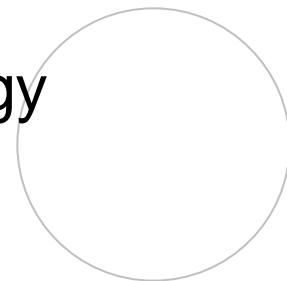
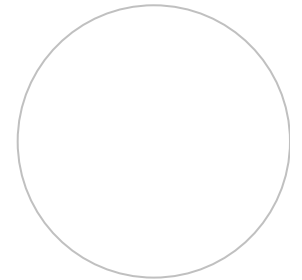
Outline



Digital Enterprise Research Institute

www.deri.org

- Problems of Building Ontologies
 - Conceptual dynamics
 - Resources consumption
 - Communication between creators and users
 - Intellectual Property Rights
- Solutions
 - Automation/Semi-Automatic Creation
 - Enhanced Wikis as Collaborative Ontology Engineering Tools
- Example: The Making of eClassOWL





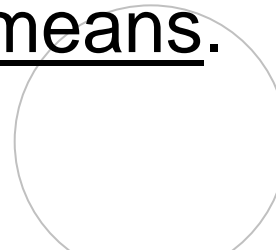
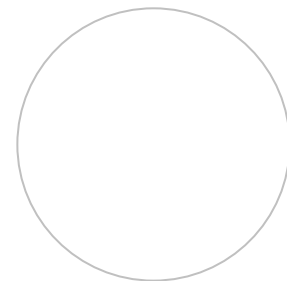
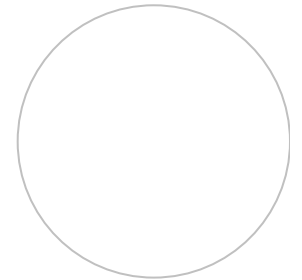
Ontology for this talk ☺



Digital Enterprise Research Institute

www.deri.org

- Ontologies in my understanding are
 - community agreements over
 - domain theories, reached by specifying
 - concepts,
 - relations,
 - attributes,
 - axioms, and
 - (ontologically relevant) instances
- by formal and/or informal means.





I. Problems of Building Ontologies





I. Problems of Building Ontologies

1. Conceptual Specificity and Size
2. Conceptual Dynamics
3. Resources vs. Benefits
4. Ontology Economics, esp. Network Externalities
5. Communication between Creators and Users
6. Intellectual Property Bottleneck
7. Prediction: Possible Ontologies

[cf. 5]



1. Conceptual Specificity and Size



- Minimal Ontological Commitment
- Expressivity/Specificity Dilemma
- Use cases/examples used by the ontology community as a justification for their works require the existence of rather specific domain ontologies.





Size of Popular Informal Content Standards



Digital Enterprise Research Institute

www.deri.org

- **UNSPSC**, <http://www.unspsc.org>
 - 20,700 classes, **no properties**
 - 55 top-level categories
- **eCI@SS**, <http://www.eclass.de>
 - 25,000 classes, 5,500 properties
 - 25 top-level categories
- **eOTD**, <http://www.eotd.org>
 - 59,000 classes, 34,000 properties
 - 79 top-level categories
- **RNTD**, <http://www.rosettanet.org/technicaldictionary>
 - 789 classes, 3,600 properties
 - 1 top-level categories

But still: very incomplete coverage!

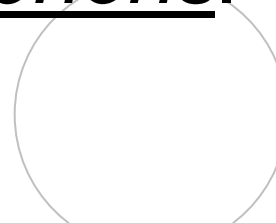
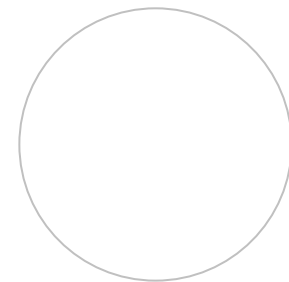
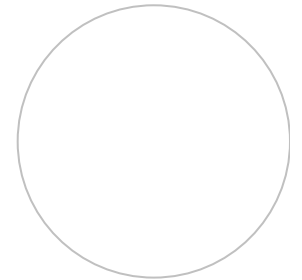
[cf. 1, 3]



2. Conceptual dynamics



- In practice, we derive the conceptual elements of ontologies, i.e.
 - concepts,
 - relations,
 - attributes,
 - axioms, and
 - (ontologically relevant) instances from observed phenomenons.



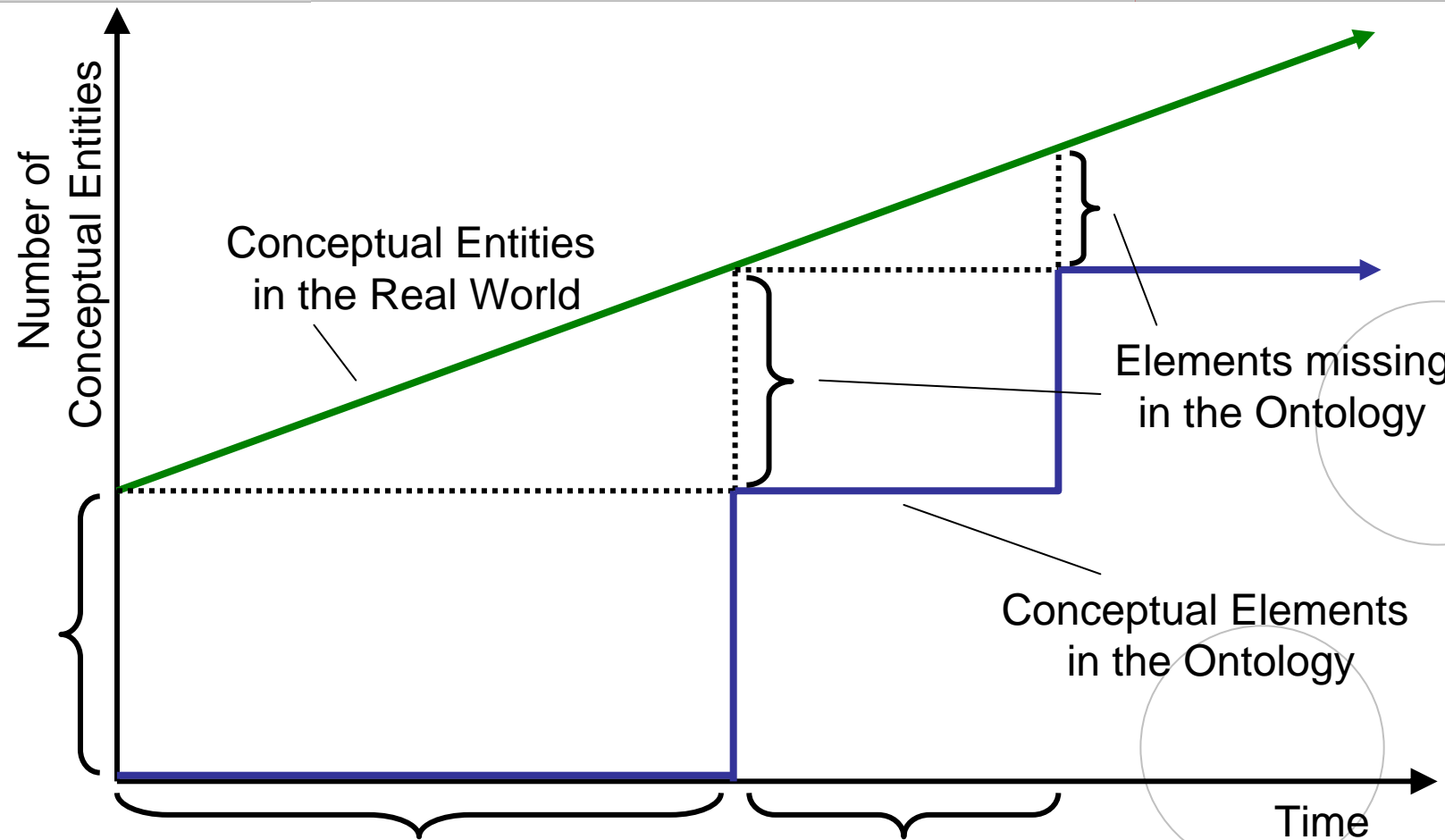


Conceptual Dynamics vs. Ontology Engineering Lag



Digital Enterprise Research Institute

www.deri.org



t_0 Initial domain capture completed

Initial Engineering Lag

t_1 Ontology released

Maintenance Lag

t_2 Updated ontology released

[cf. 5]



Change Dynamics in Business Vocabularies



Digital Enterprise Research Institute

www.deri.org

	Release	Previous release	New classes per 30 days	Mean	Modified classes per 30 days	Mean
eCI@ss	5.0	4.1	865.0	279.6	157.4	1271.4
	5.0SP1	5.0	47.8		10.2	
	5.1beta	5.0SP1	131.6		4918.0	
	5.1de	5.1beta	74.1		0.0	
eOTD	10-01-2003	01-17-2003	6.1	6.2	0.0	0.0
	11-01-2003	10-01-2003	4.8		0.0	
	03-01-2004	11-01-2003	18.3		0.0	
	06-01-2004	03-01-2004	1.6		0.0	
	08-01-2004	06-01-2004	0.0		0.0	
RNTD	2.0	1.4	0.7	1.3	6.4	1.5
	3.0	2.0	2.4		1.0	
	3.1	3.0	0.0		0.1	
	3.2	3.1	0.0		0.0	
	4.0	3.2	3.4		0.0	
UNSPSC	6,0315	5,1001	907.8	233.9	135.6	47.5
	6,0501	6,0315	304.5		53.0	
	6,0801	6,0501	97.5		15.0	
	6,1101	6,0801	69.1		50.2	
	7,0401	6,1101	13.8		29.4	
	7,0901	7,0401	10.8		2.0	

This is only the amount of *actual additions* – the true need for new concepts will be much bigger!

[cf. 1]

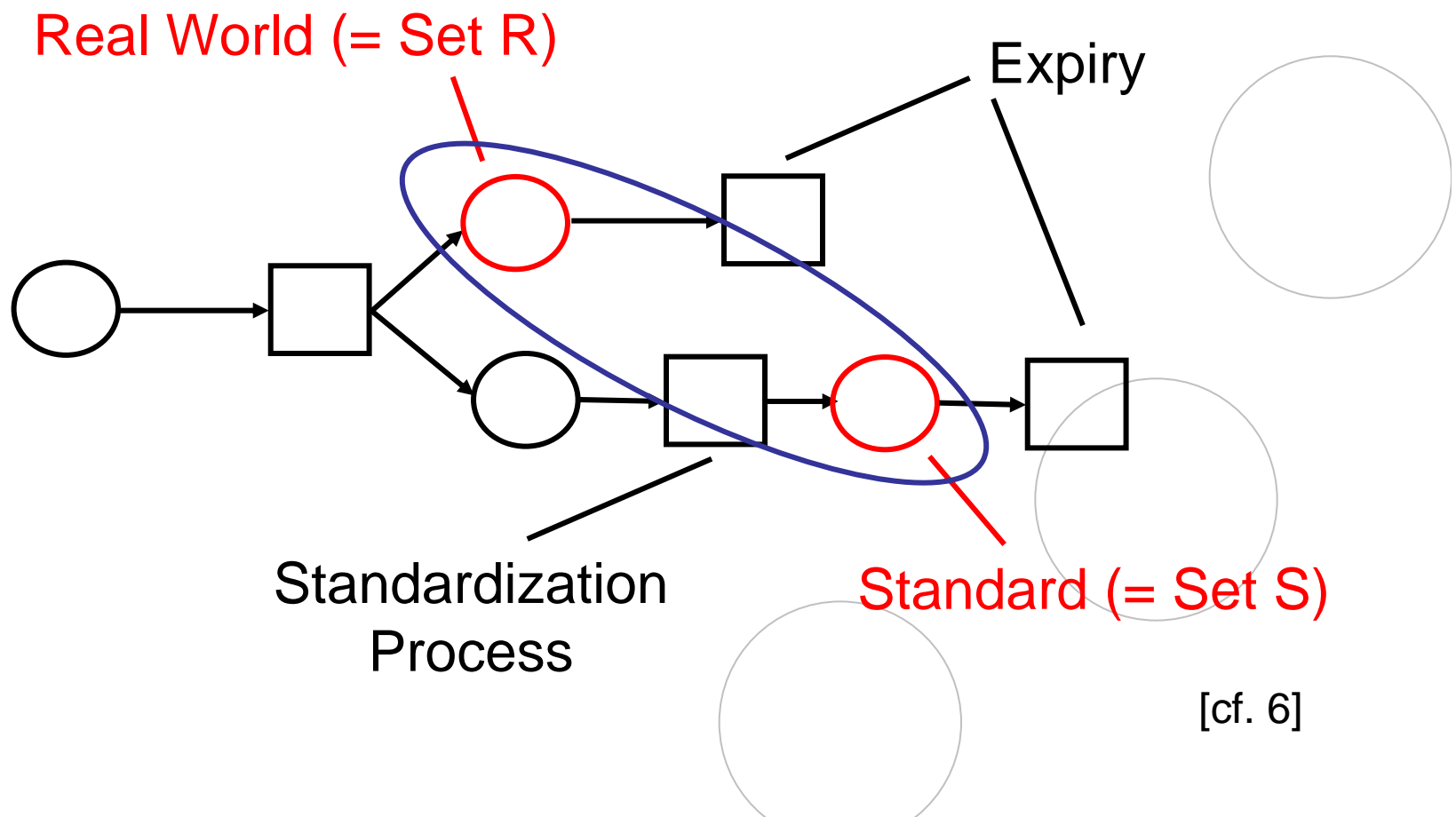


PhD Thesis: Petri Net Simulation



Digital Enterprise Research Institute

www.deri.org



[cf. 6]



Simulation Run



Digital Enterprise Research Institute

www.deri.org

Transformation

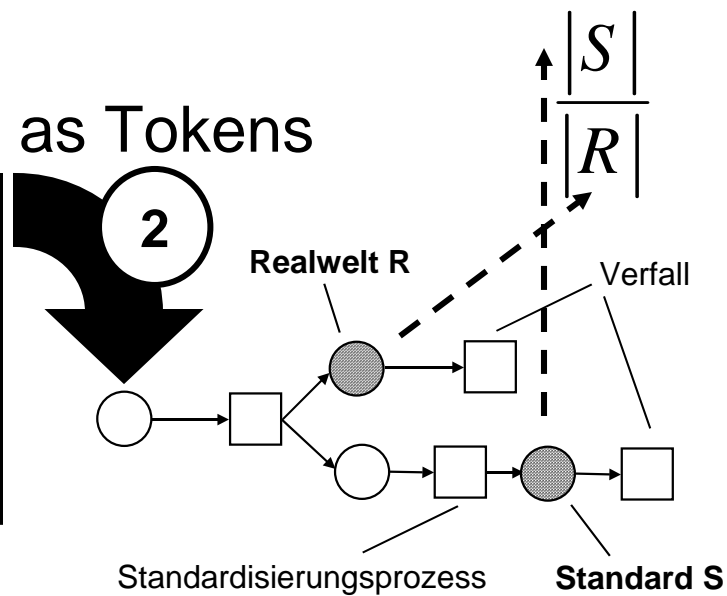
Raw Data

1

ID	Description	Date of Birth	Life-span
1	Deposit Tokens	01.01.2003	365 days
2	CBT for MS Office 2003	01.01.2003	180 days

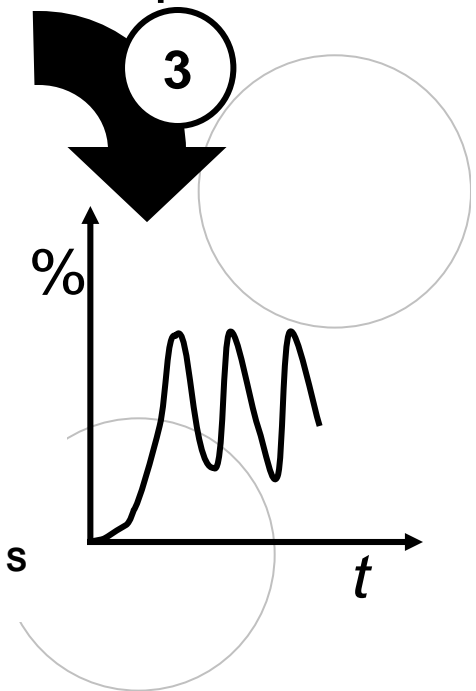
as Tokens

2



Interpretation

3



[cf. 6]



Results: Typical Update Cycles Result in Insufficient Coverage

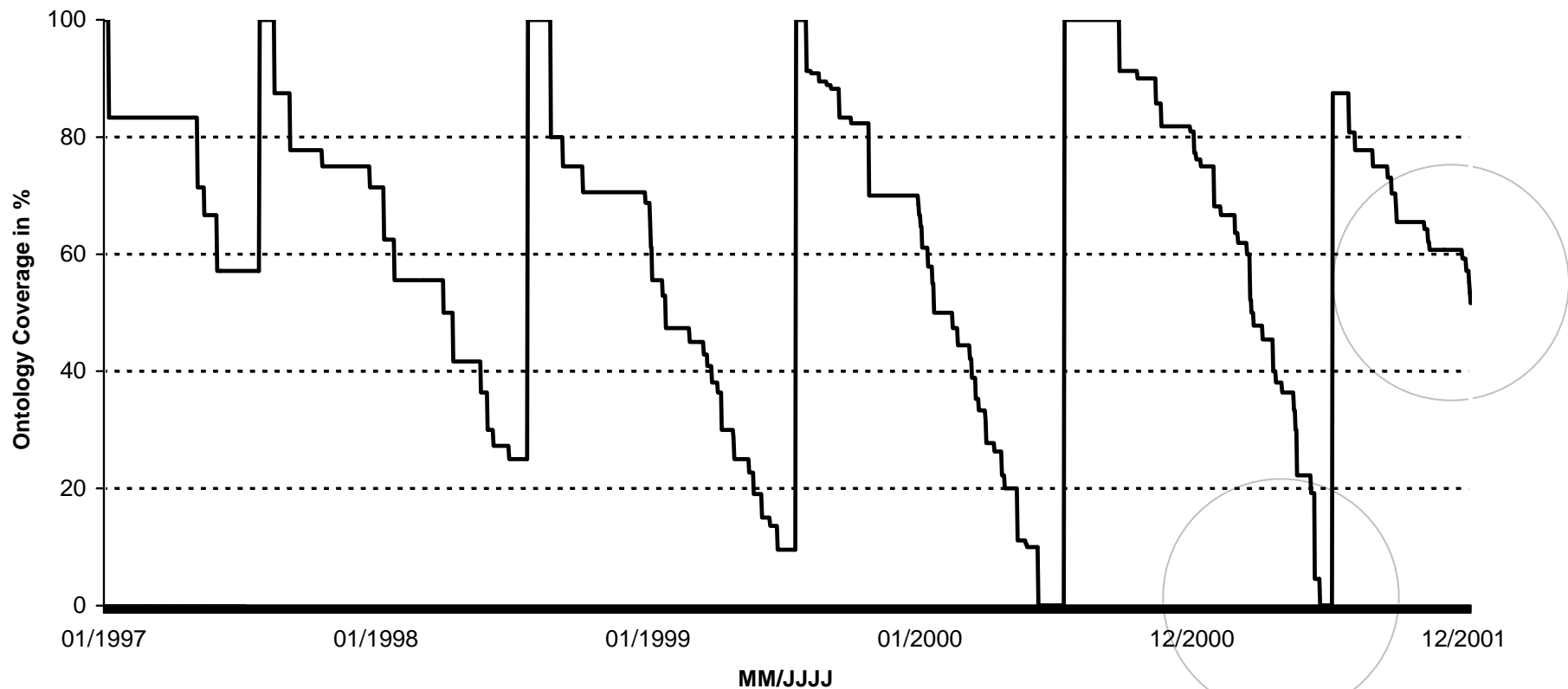


Digital Enterprise Research Institute

www.deri.org

Coverage of a Fictitious Intel CPU Ontology 1/1997 - 1/2002

Maintenance every 360 days plus 7 days lead time



[cf. 5, 6]



3. Resources vs. Benefits



- Is it reasonable to build a particular ontology from a resources point of view?
 - Economic Perspective
 - Does the gain in automation made possible by the ontology justify the resources necessary to yield the ontology?
 - Technical Perspective
 - Do the problems that we can solve with the help of the ontology outweigh the problems that we must master in order to create it?
- [cf. 5]



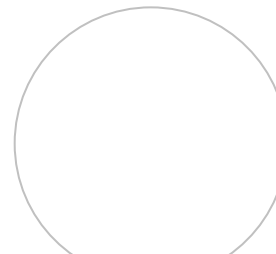
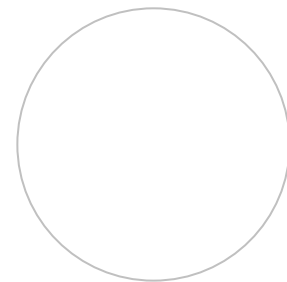
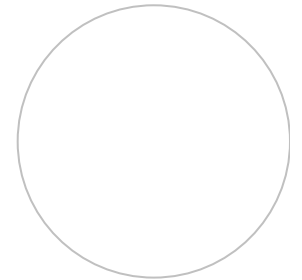
4. Ontology Economics, esp. Network Externalities



Digital Enterprise Research Institute

www.deri.org

- Economics of Ontologies
- Distribution of Incentives
- Network Externalities



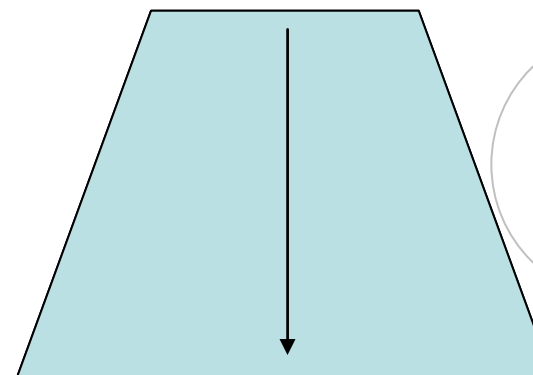
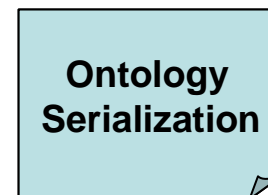
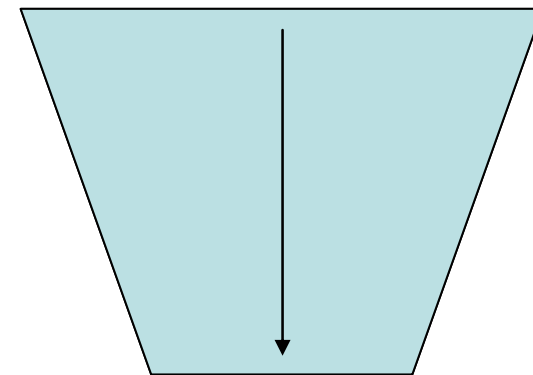


5. Communication between Creators and Users

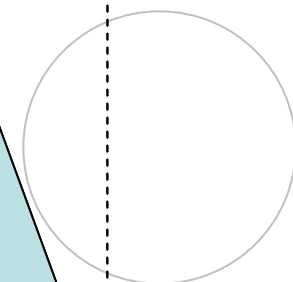
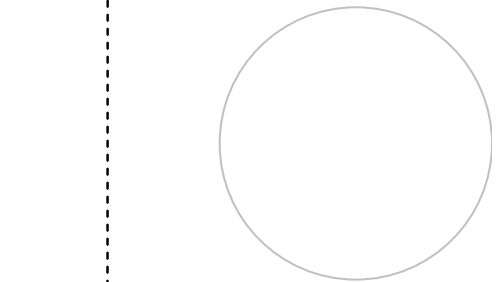
- Currently, most ontologies are built by a small (worst case: $n=1$) elite but meant for a wider user community.
- Annotation data / expressing queries
- Two ways of committing to an ontology
 - a) by trust
 - b) by reviewing the formalization
- Solution b) constrained by
 - skills (e.g. education in logic)
 - resources

Ontology Creating Community

Ontology Engineering



Ontology User Community

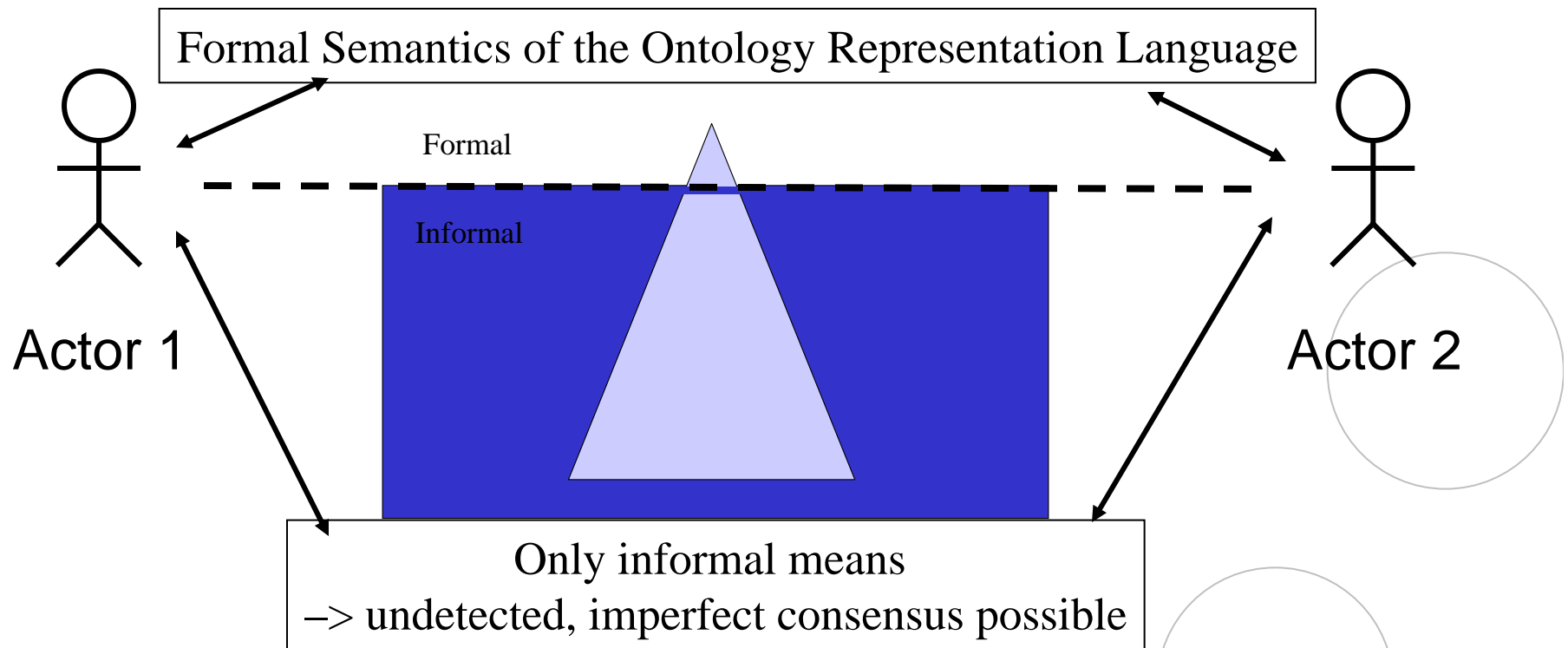


Ontology Usage

[cf. 5]



How to Maintain the Community Treaty?



NFP dc:description is a bit simplistic
for the complexity of this problem!

If you cut the link between an ontology and the community,
the ontology stops being an ontology.

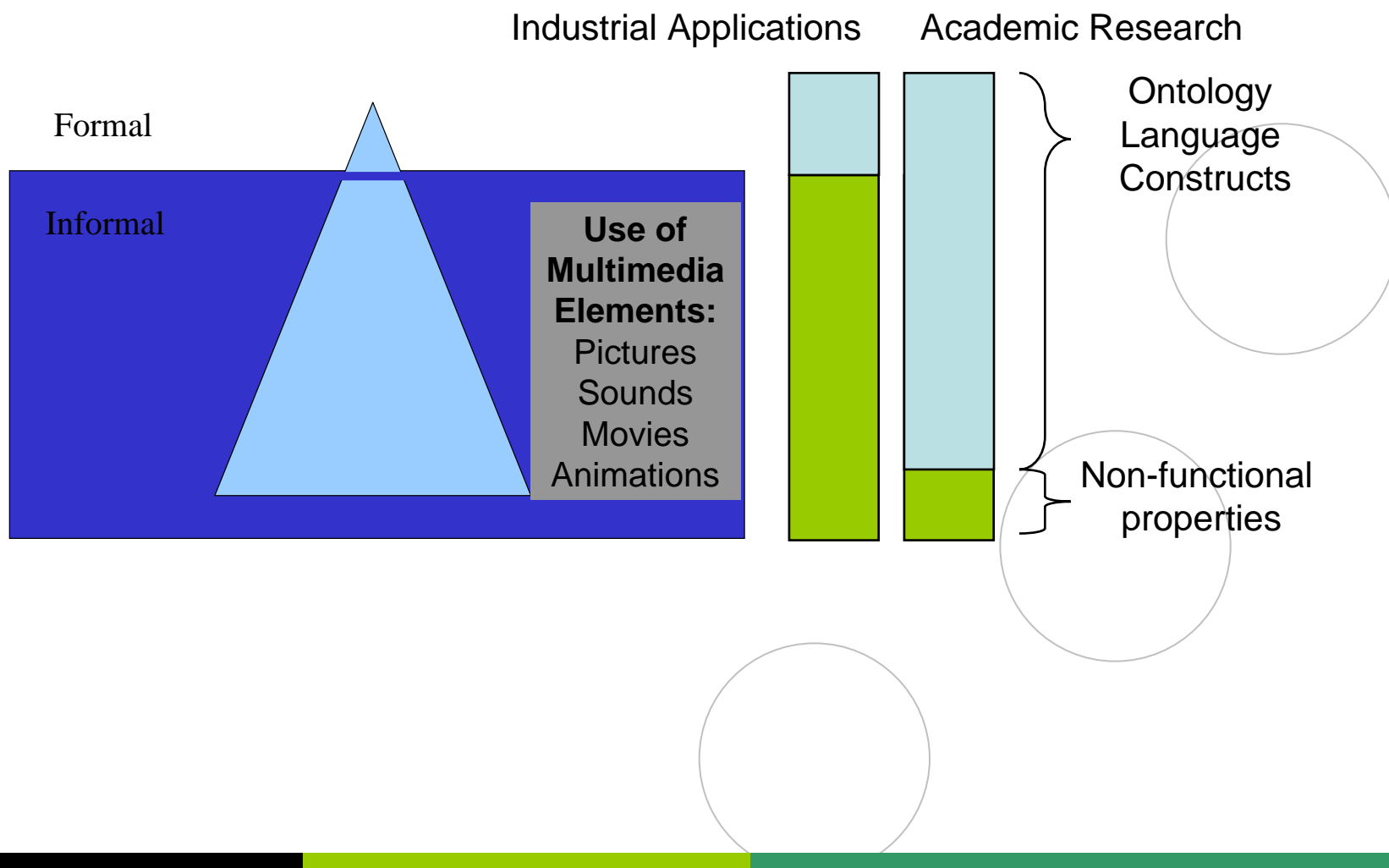


Ontologies: Formal vs. Informal



Digital Enterprise Research Institute

www.deri.org





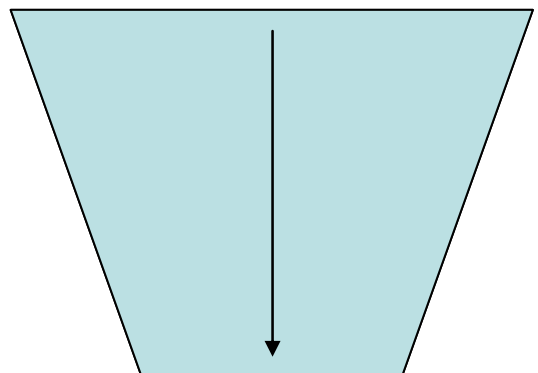
The insufficient back-channel



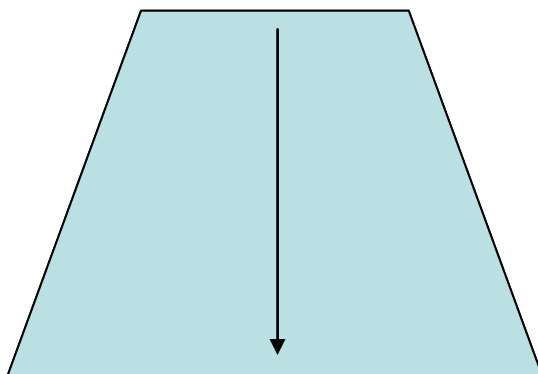
Digital Enterprise Research Institute

www.deri.org

Ontology Creating Community



Ontology
Serialization



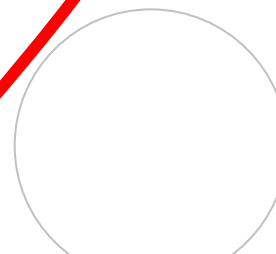
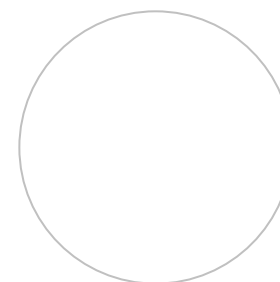
Ontology User Community

Ontology
Engineering

Ontology
Usage



Report missing
elements etc.





6. Intellectual Property Bottleneck

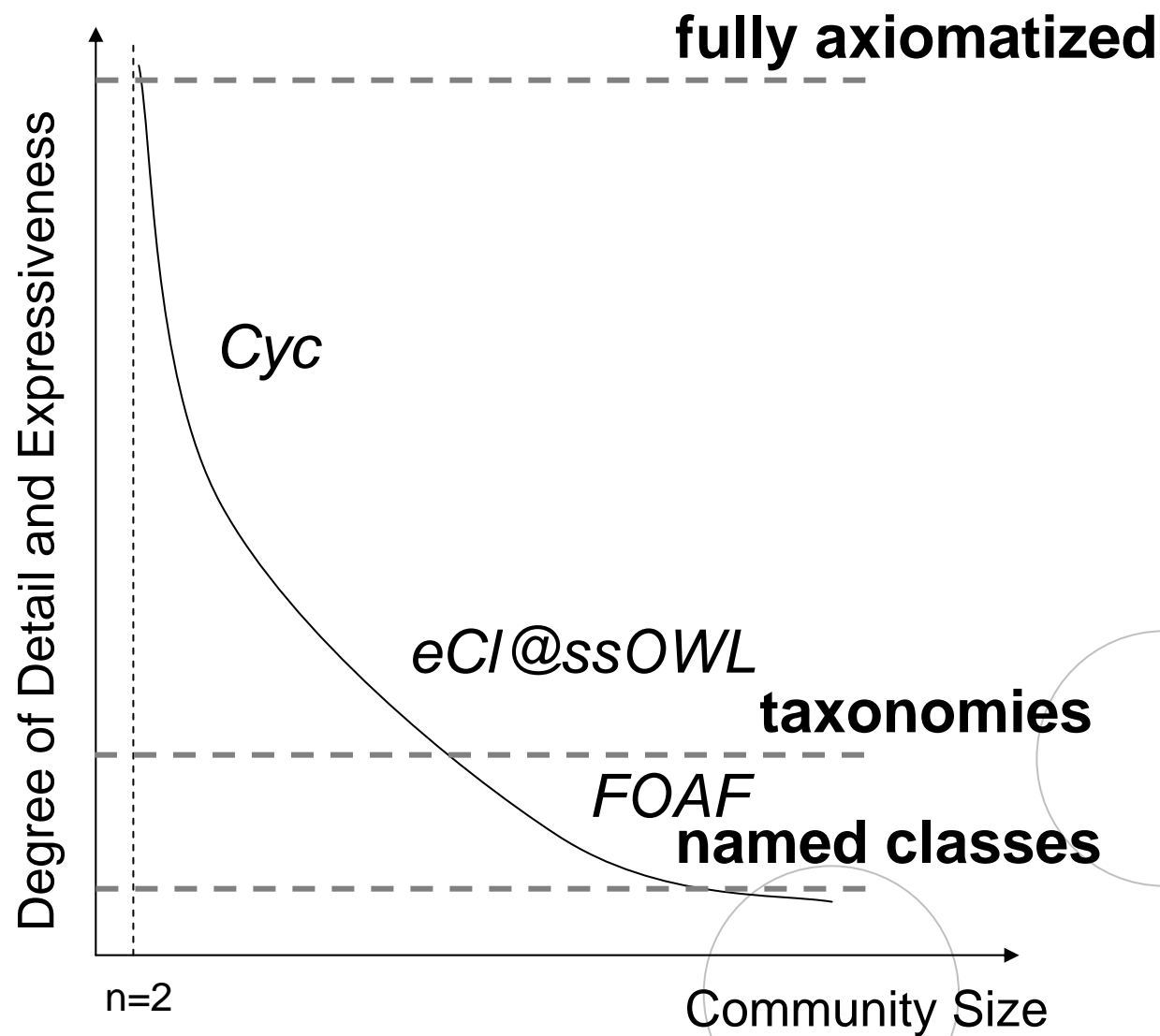


- We will need to build ontologies that represent existing standards.
- However, standards are often subject to Intellectual Property Rights.
- It is thus not trivial to establish the legal framework for deriving ontologies from relevant standards.
- Examples: UNSPSC, eCI@ss, X12, ISO 639,...
- Same holds for contributions to collaboratively built ontologies.

[cf. 5]

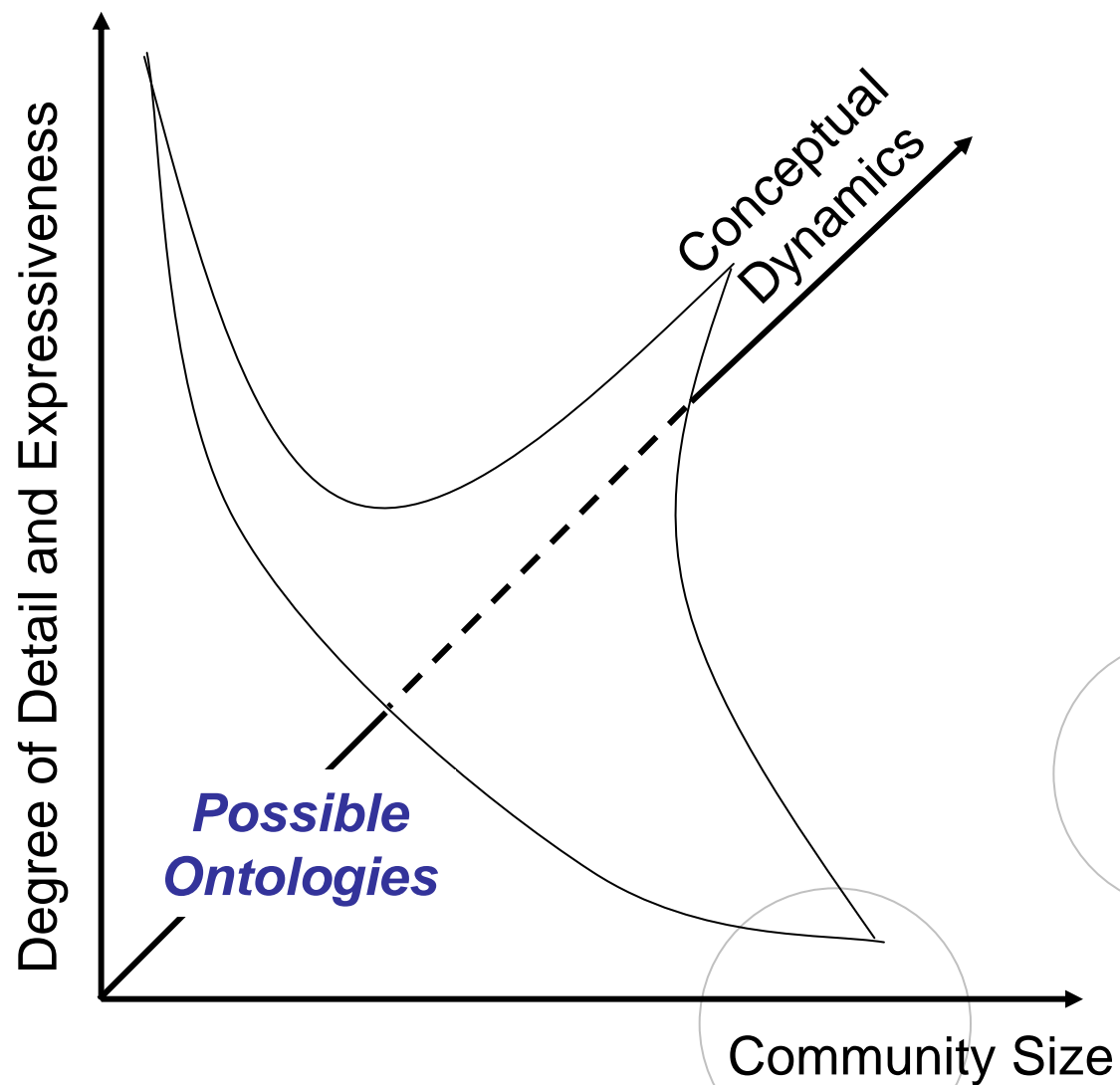


7. Prediction: Possible Ontologies (1)





7. Prediction: Possible Ontologies (2)





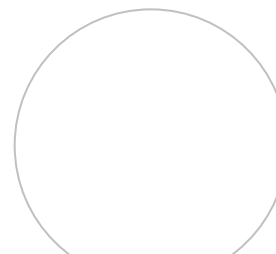
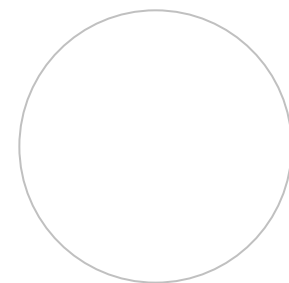
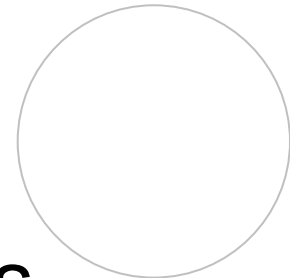
Prediction: The Ontology Divide



Digital Enterprise Research Institute

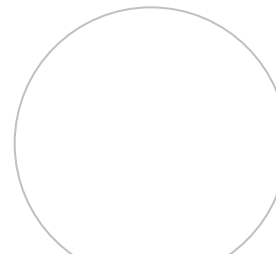
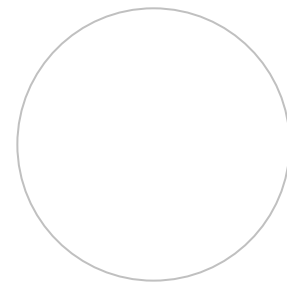
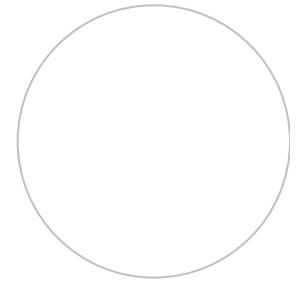
www.deri.org

- Shallow, public-domain, license-free collections of named classes + simple relations
- Narrow, rich, program-like ontologies, developed and licensed like software is licensed today





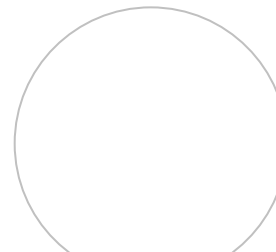
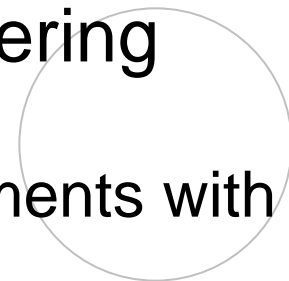
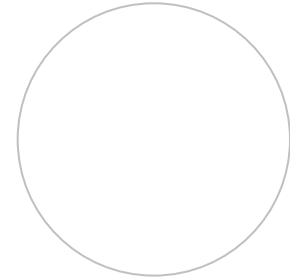
II. Approaches and Solutions





II. Approaches and Solutions

1. General Guidelines
2. Semi-automatic creation of ontologies from existing consensus
 - Gen/Tax Methodology and tooling
3. Combine statistical approaches with declarative approaches
 - E.g. predict missing concepts or relations
4. Community-driven Ontology Engineering
 - Re-use Wikipedia consensus
 - Wiki-like ontology engineering environments with low entrance barriers

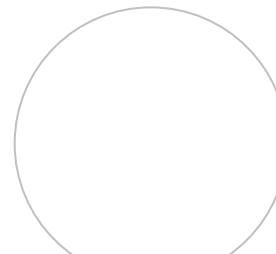
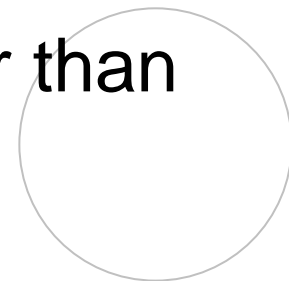
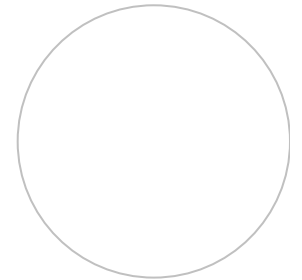




1. General Guidelines: What does it take to create a relevant ontology?



- Small
- Well-documented
 - labels/descriptions
 - retrievable online documentation
- Immediate, obvious benefits
 - Ontology familiarization costs lower than perceived utility



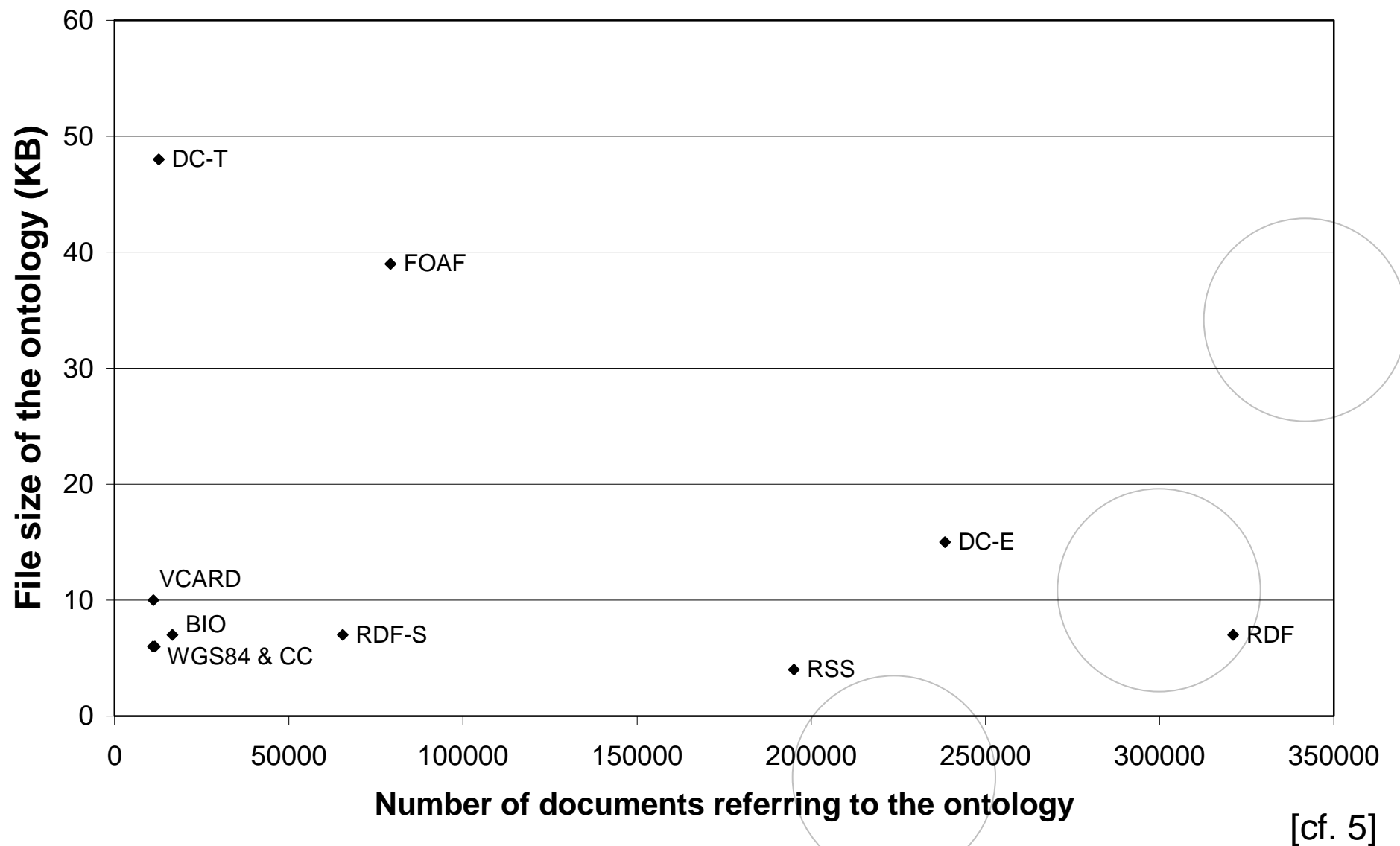


Ten most successful Web ontologies (Nov. 2005)



Digital Enterprise Research Institute

www.deri.org





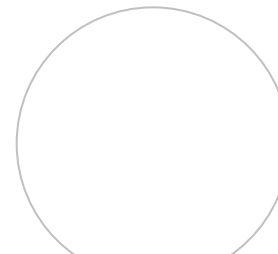
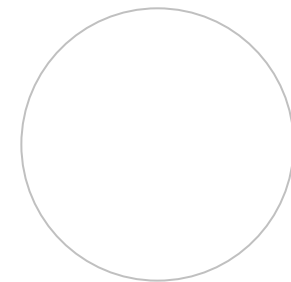
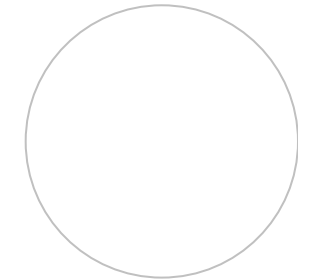
2. Semi-automatic creation of ontologies from existing consensus



Digital Enterprise Research Institute

www.deri.org

- Idea: Re-use classifications, vocabularies, standards for building ontologies
- Problems: Formalizing requires interpretation

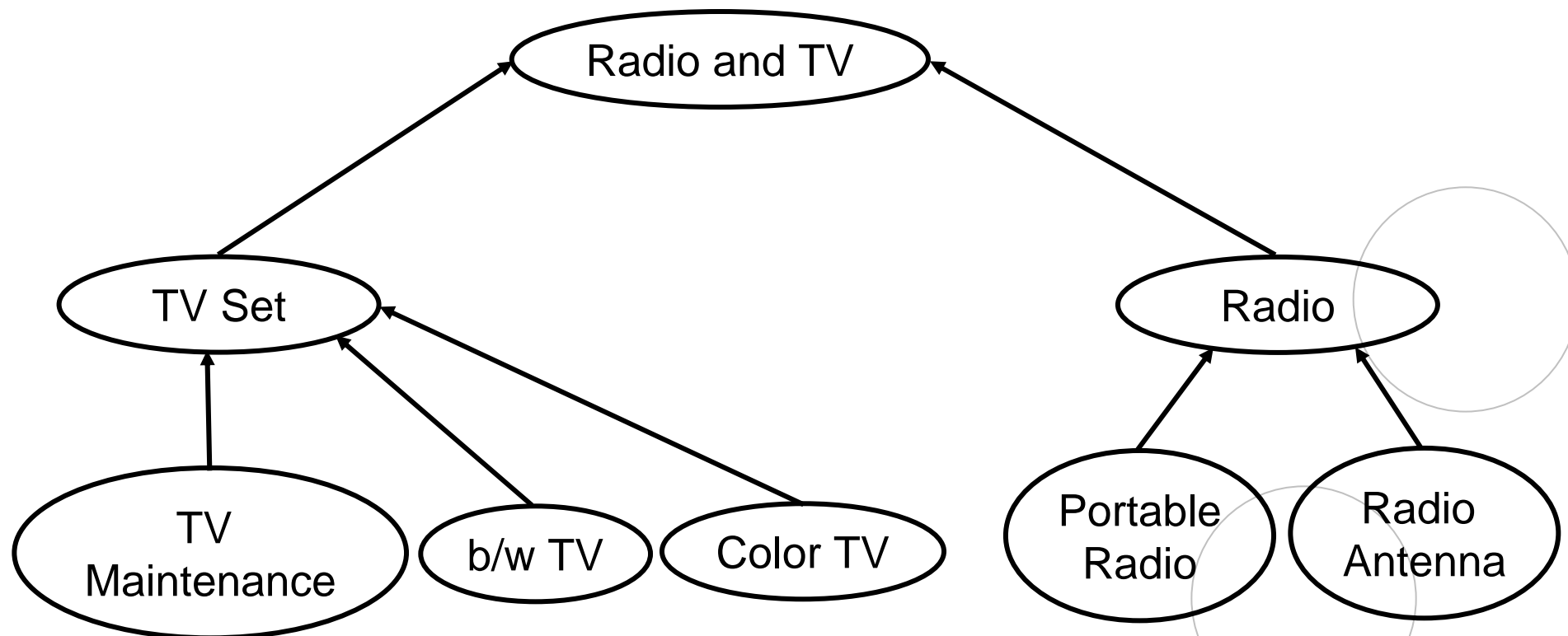


[cf. 3]





Typical Problem



[cf. 3]



1

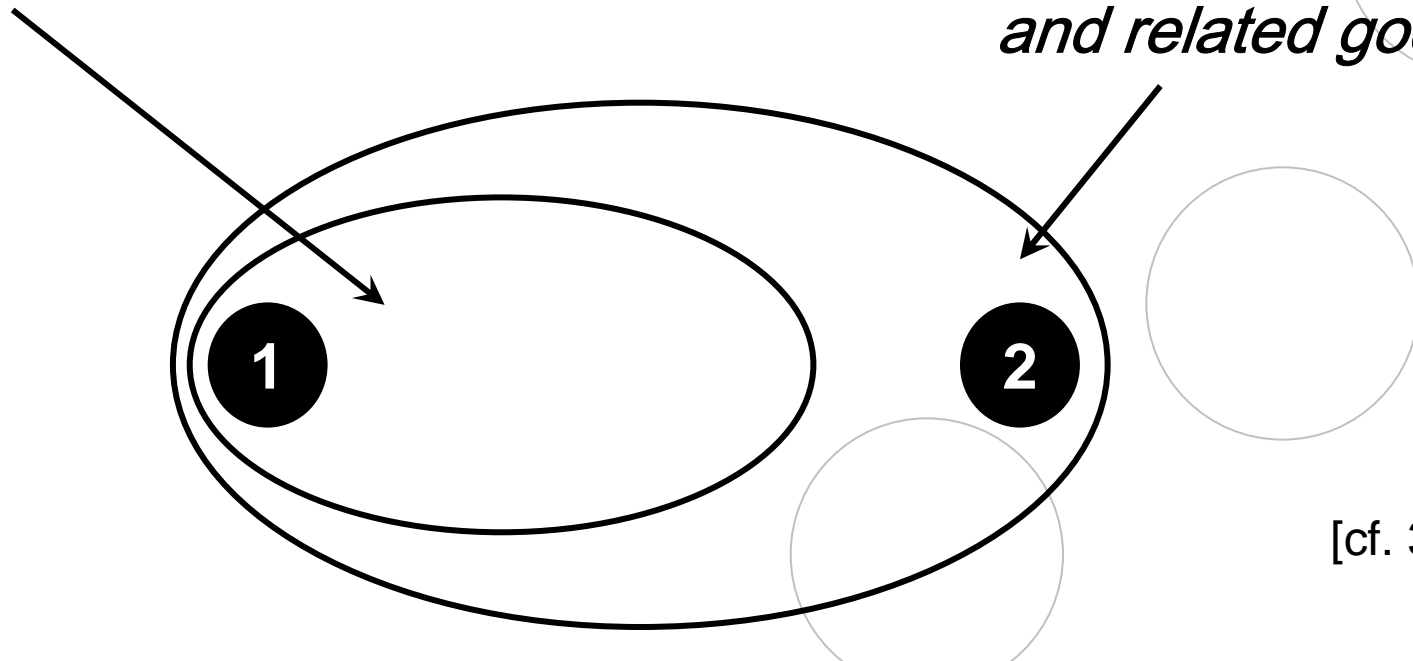
Generic concept

(Example: “Home appliances”)

2

Taxonomic Concept

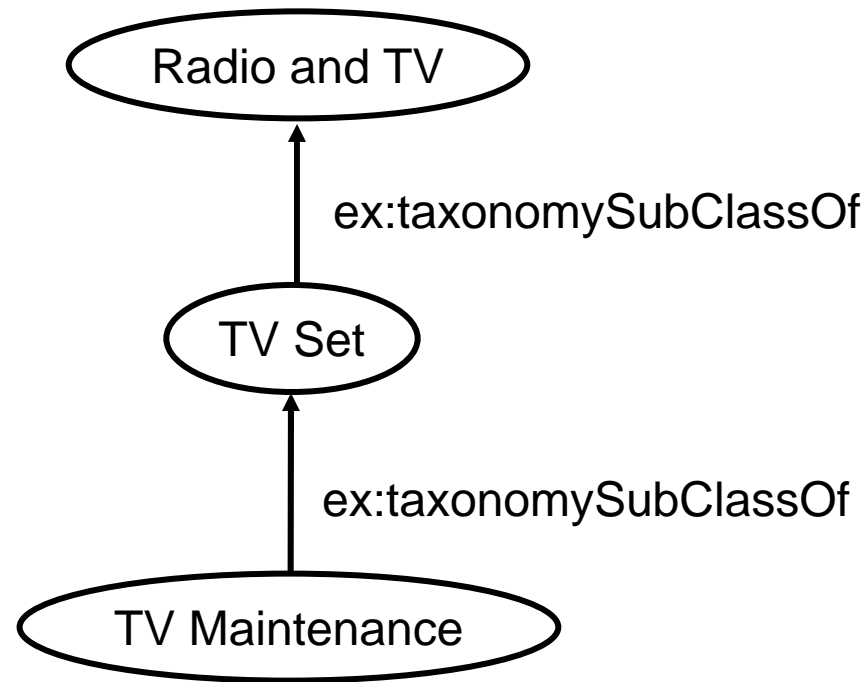
(Example: “Home appliances
and related goods”)



[cf. 3,4]



Good Representation (but impossible in OWL)



FORALL

A ex:taxonomySubClassOf B AND

B ex:taxonomySubClassOf C

→ A ex:taxonomySubClassOf C

[cf. 3,4]

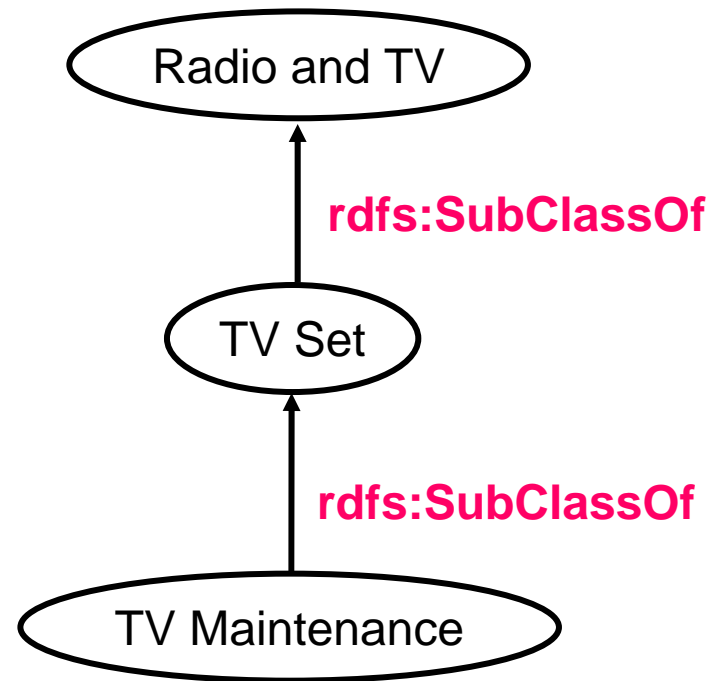


Naïve Approach (leads to ontologies limited in use)



Digital Enterprise Research Institute

www.deri.org



[cf. 3,4]

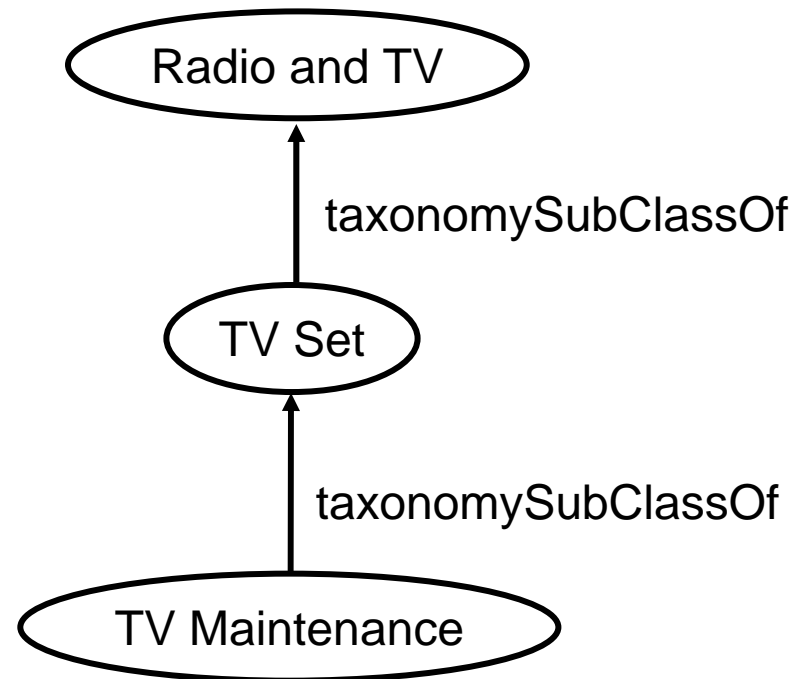


Workaround 1 in OWL: Lack of Transitivity and OWL Full



Digital Enterprise Research Institute

www.deri.org



`<owl:AnnotationProperty
rdf:about="ex:taxonomySubClassOf"/>`

[cf. 3,4]

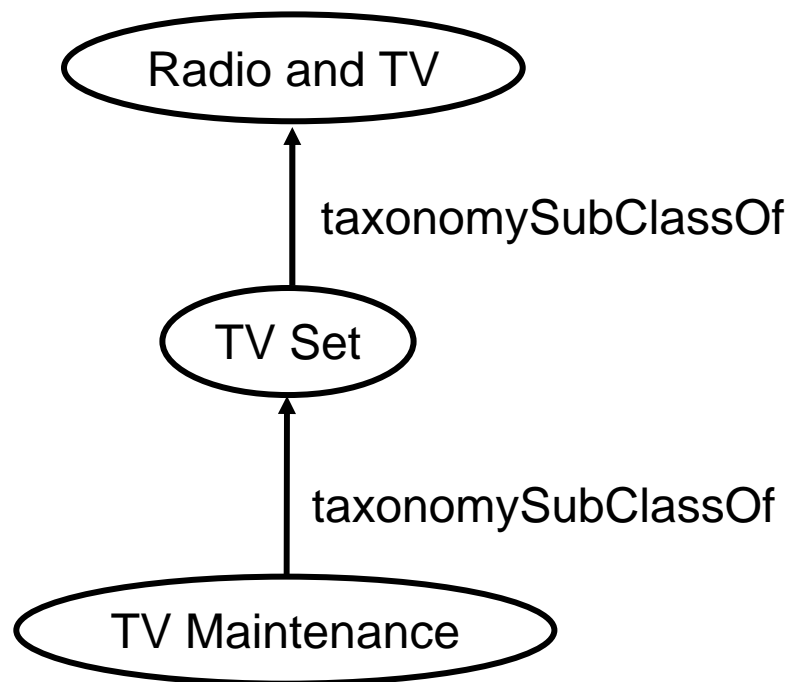


Workaround 2 in OWL: Categories as Instances



Digital Enterprise Research Institute

www.deri.org



`<owl:TransitiveProperty
rdf:about="ex:taxonomySubClassOf"/>`

[cf. 3,4]



The Gen/Tax Approach



- We (=humans) interpret the original categories
 - in the original context of the hierarchical ordering and
 - in the desired target context of useful ontology classes
- We check several properties of these concepts with regard to the original hierarchy by statistical means.
- We represent each original categories from the input specification as TWO ontology classes
 - gen: Generic class in the target context
 - tax: Taxonomic class in the original context
- Where consistent, we represent the original hierarchical relations by subclassOf relations.

[cf. 4]

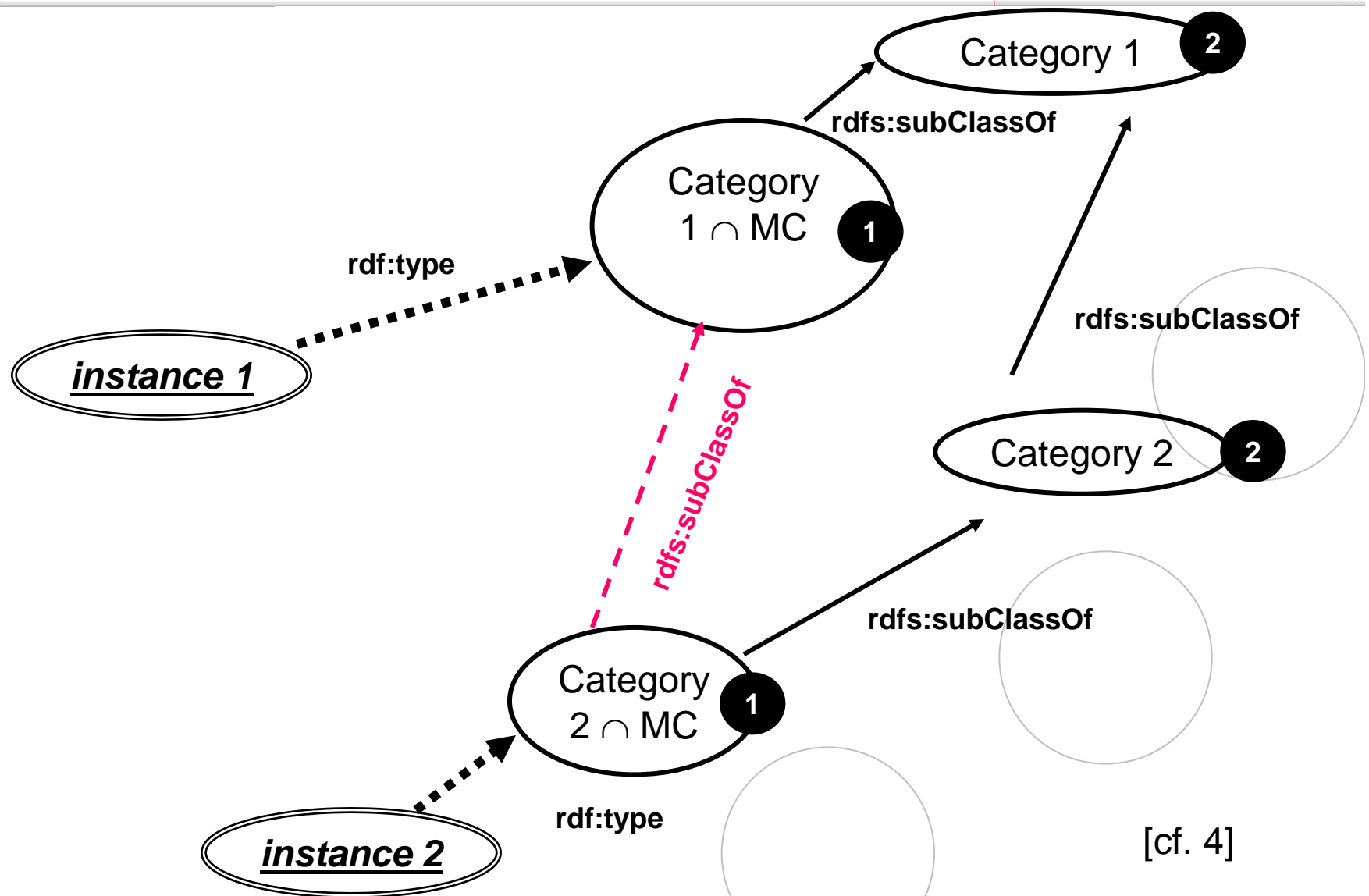


Gen/Tax Approach



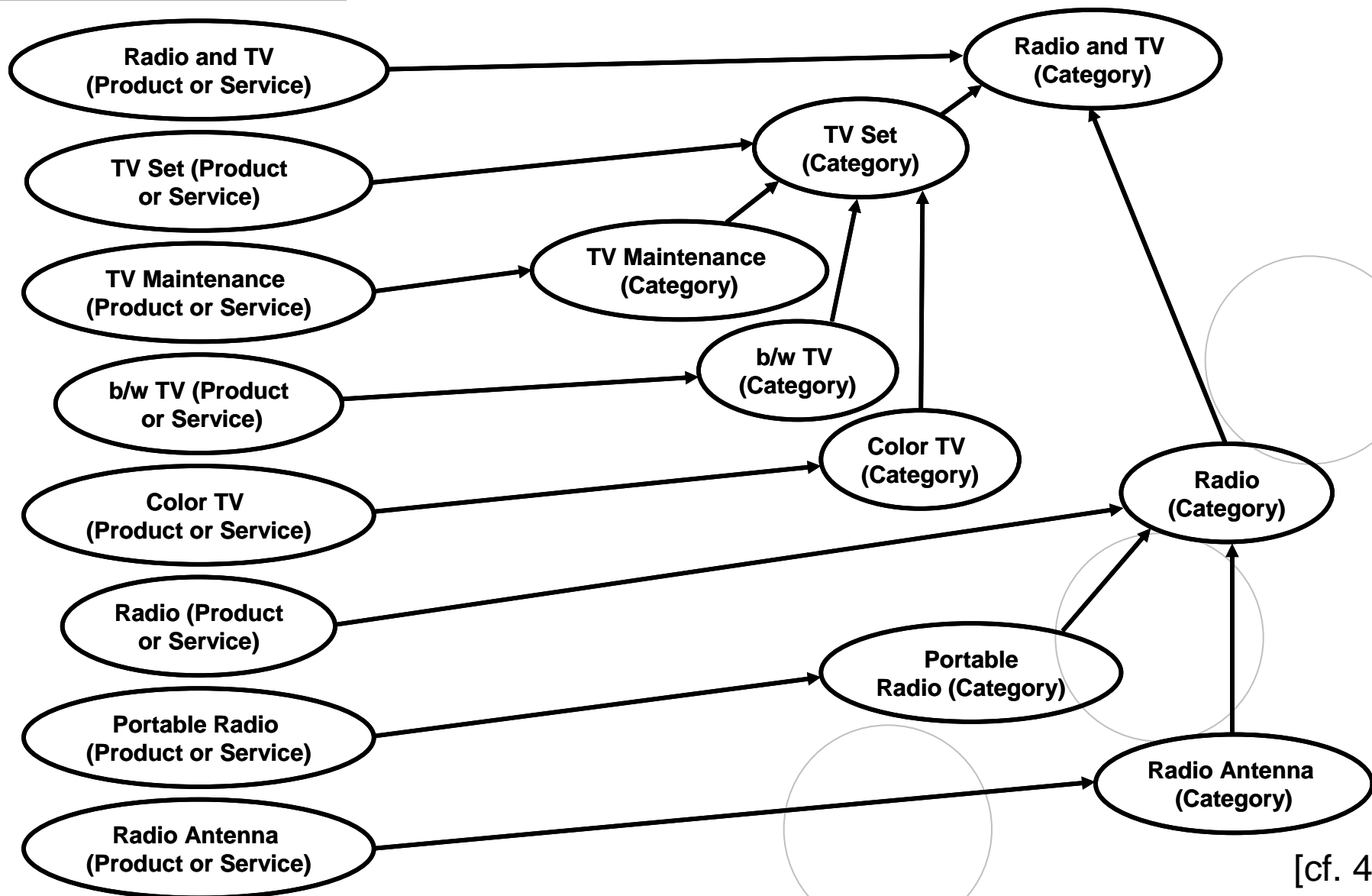
Digital Enterprise Research Institute

www.deri.org





Example



[cf. 4]

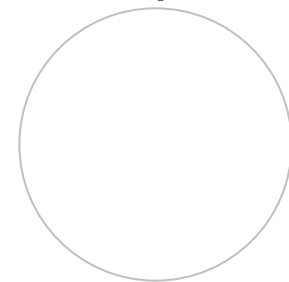
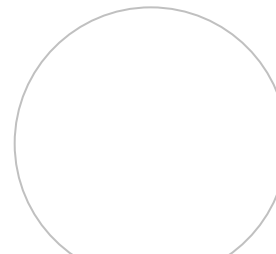


- **Advantages**

- High degree of automation
- Minimal requirements on the ontology formalism
- Reasoner can be used to exploit the original hierarchical order

- **Disadvantages**

- increased number of classes (2 per category)
- often no subsumption hierarchy for the generic concepts

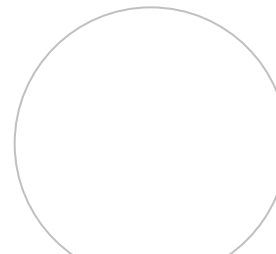
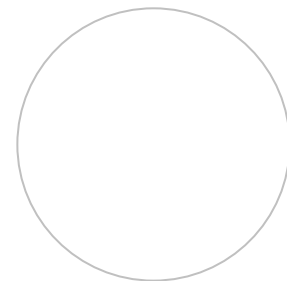
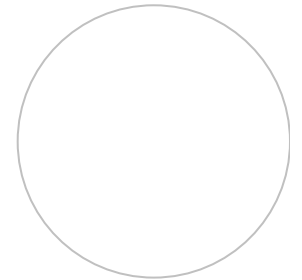




3. Combine statistical approaches with declarative approaches



- E.g. predict missing concepts or relations

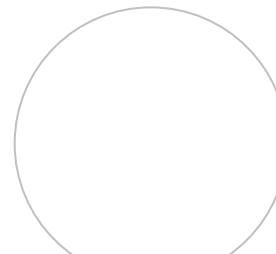
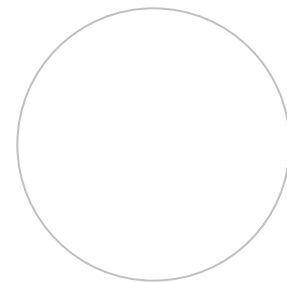
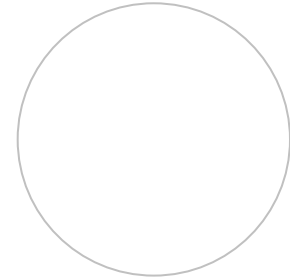




4. Community-driven Ontology Engineering



- Re-use Wikipedia consensus
- Wiki-like ontology engineering environments with low entrance barriers





- Observation: Though never meant as a „public space for conceptualizing domain theories“, Wikipedia is likely the largest set of consensually defined concepts identified by an URI
 - more than 1 Mio entries in the English version
- Idea: Use culture and technology of Wikis for collaborative ontology engineering for the masses.

[cf. 2]

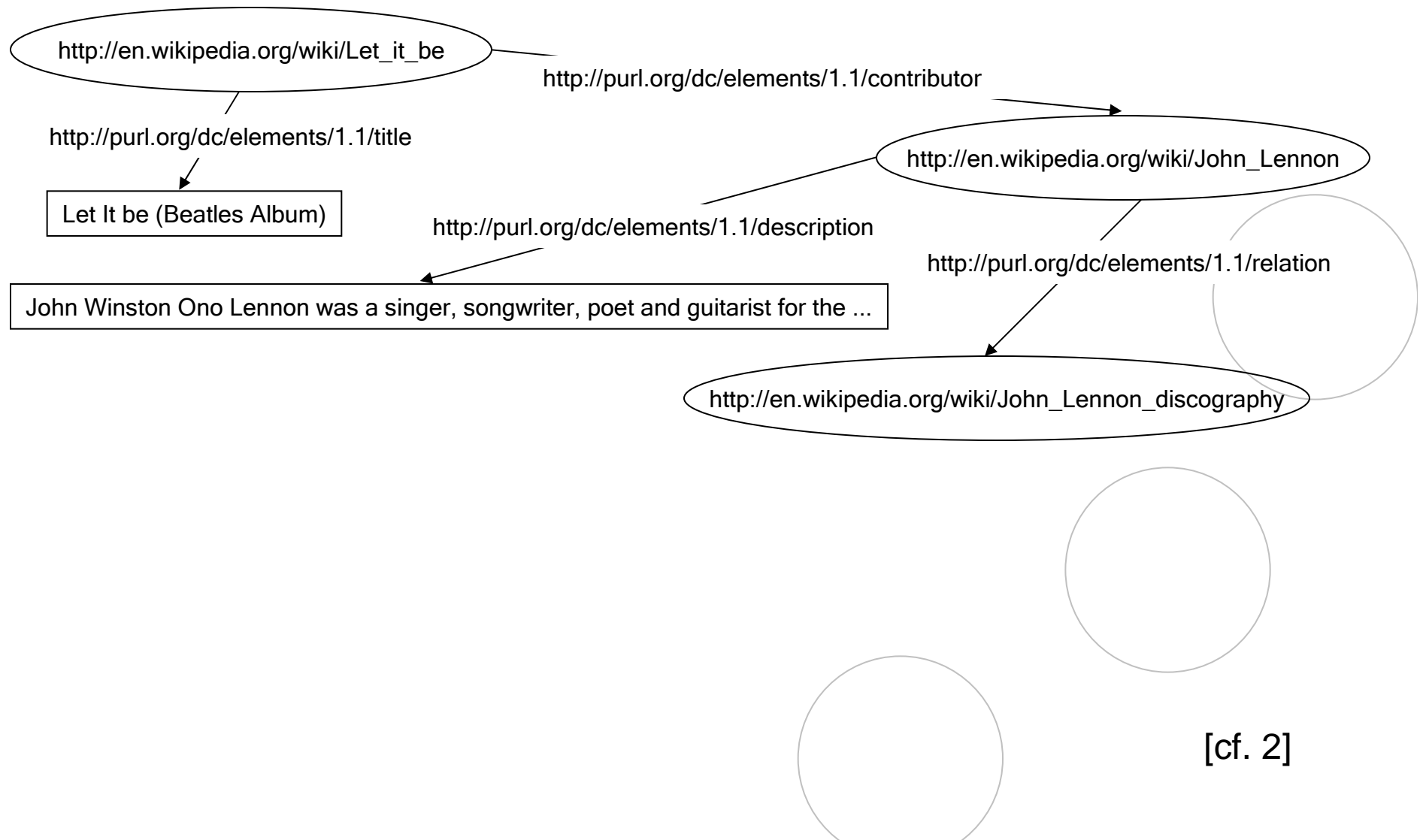


Reusing Wikipedia Entries as Conceptual Entities



Digital Enterprise Research Institute

www.deri.org





Analysis: Are the masses ☺ able to agree upon the definition of conceptual entities?



Methodology: We compared whether the concept or entity identified by the URI has changed significantly between the very first version and the current versions, in the sense that a layman annotation of a Web resource or a layman statement about the initial concept would hold for the first version but not for the current or vice versa. We distinguished the following cases:

- **Case 1a:** No significant change in meaning; the entry has been a stable, regular concept from its very first version to the current one.
- **Case 1b:** The entry has always been a Wiki “disambiguation page”. It refers to a stable concept (i.e. all homonyms that could be referred to by this name).
- **Case 2:** A minor change in meaning has occurred. An example is that “Gloucester Courthouse” initially referred to the town and now refers to the “census designated place”, which is still the same for many purposes.
- **Case 3a:** There was a major change in meaning.
- **Case 3b:** The URI was a regular entry in the beginning but turned into a disambiguation page later.

[cf. 2]



Results: Amount of URIs in the sample (n=100) that have turned into disambiguation pages



Disambiguation pages		
URI refers to a regular concept	URI has always been a disambiguation page	URI became a disambiguation page during its lifespan
92	5	3

[cf. 2]



Results: Amount of significant changes in meaning between an initial and the current version of Wikipedia entries



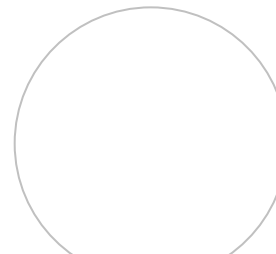
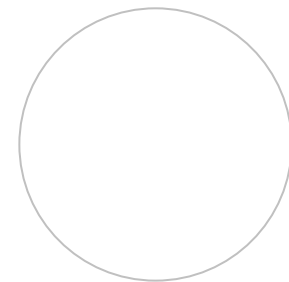
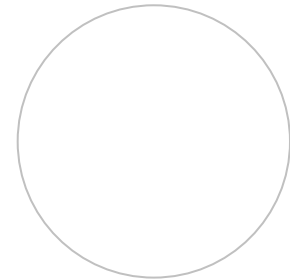
Significant changes in meaning between initial and current version of Wikipedia entries

Case 1: None		Case 2: Minor	Case 3: Major	
1a: Stable, regular concept	1b: Always a disambiguation page	Slight change in meaning	3a: Major change in meaning	3b: URI became a disambiguation page
89	5	1	2	3

[cf. 2]



III. Example: The Making of eClassOWL





Goal



Digital Enterprise Research Institute

www.deri.org

- Create an OWL Lite/DLP Ontology that preserves as much of the original semantics as possible
- Based on **Gen/Tax** (version 1)

eClass**OWL**

The Products and Services Ontology

<http://www.heppnetz.de/eclassowl/>



eClassOWL Content



Digital Enterprise Research Institute

www.deri.org

Type of Element	Number
Product <u>categories</u>	25,658 (each represented by 3 ontology classes, see below)
<u>Properties</u> for describing products and services instances	5,525
<i>DatatypeProperties</i>	3,232
<i>ObjectProperties</i>	2,293
<u>Value Instances</u>	4,544
Product categories that have a property recommendation	21,100
Total number of class-property statements	403,859
<i>ObjectProperties</i> that have a value recommendation	2,293
Total number of property-value statements	10,000



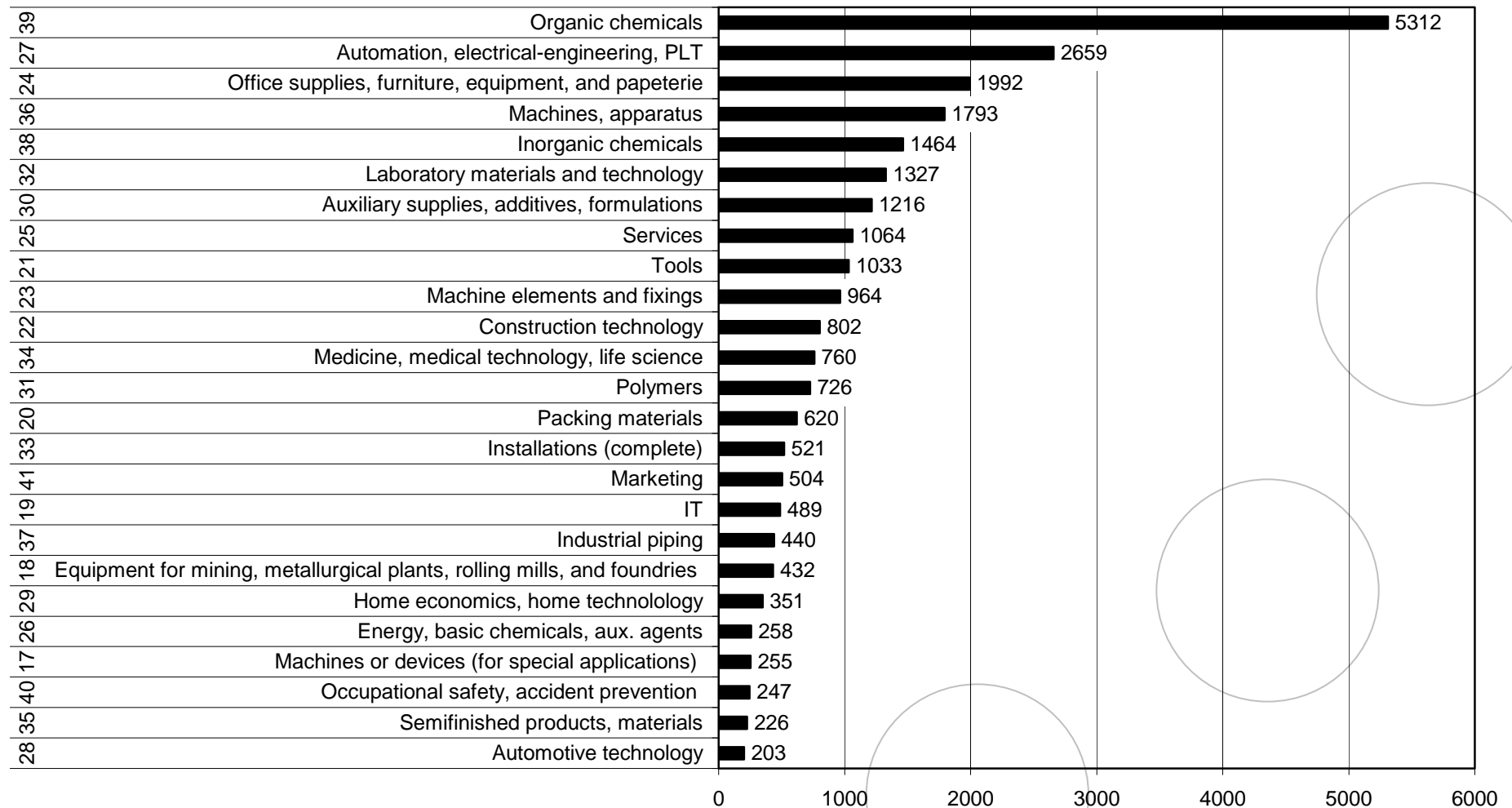
eClassOWL: Scope



Digital Enterprise Research Institute

www.deri.org

eCI@ss 5.1de: Total Number of Classes by Top-level Categories



[cf. 1,6]



Summary of challenges



- Import of CSV in RDBMS
- Base URI and concept identifiers
- Detection of ObjectProperties
- Conversion of eClass datatypes into xsd types
- Capturing property and value recommendations
- XML character encoding issues (&, ' , " ,)

[cf. 3]



Split in three files



eclass.owl

3 classes per concept
DatatypeProperties
ObjectProperties
instances for values

eclassClassesProperties.owl

```
<owl:AnnotationProperty rdf:about="&pcs;recommendedProperty"/>
<owl:Class rdf:ID="C_AKJ647001">
  <pcs:recommendedProperty rdf:resource="&pcs;P_AAA001001"/>
  <pcs:recommendedProperty rdf:resource="&pcs;P_AAA003001"/>
</owl:Class>
```

eclassPropertiesValues.owl

```
<owl:AnnotationProperty rdf:about="&pcs;recommendedValue"/>
<owl:ObjectProperty rdf:ID="P_XYZ001001">
  <pcs:recommendedValue rdf:resource="&pcs;V_AAA028001"/>
</owl:ObjectProperty>
</rdf:RDF>
```

[cf. 3]



Experiences



- Taxonomies should be imported into RDBMS, since we need iterative queries.
- Writing a script was a bit tedious, but much reuse can be expected.
- Eventually, **fully mechanized transcript was possible.**
- Resulting ontologies are very big
 - file size > 25 MB

[cf. 3,4]



- There are sometimes slight changes in meaning between releases.
- It is not always possible to automatically determine identity between concepts in any two releases.
- Thus, we favor explicit sets of identity statements, i.e.
 - `owl:sameAs` for property values in `ecI@ssOWL`
 - `owl:sameClass` for the classes and
 - `owl:sameProperty` for the properties.

[cf. 3]



Conclusions



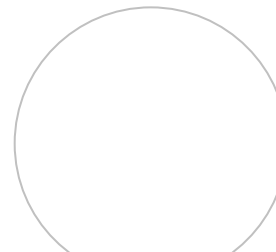
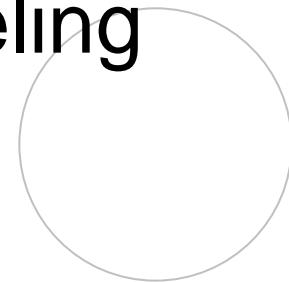
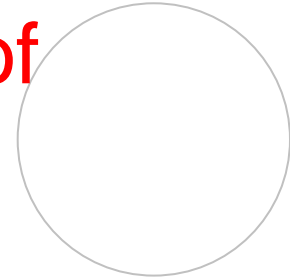
- Industrial Categorization Standards contain **a lot of valuable concepts**, but were created for specific purposes and **not with the rigor of knowledge representation** in mind.
- Deriving an ontology is often not a one-time activity, but a continuous task.



Conclusions (2)



- When taking taxonomies for an ontology, **the interpretation of the taxonomic relationship determines the intension of the concepts** and vice versa.
- The interpretation of the taxonomic relationship is an important modeling decision.





Semantic Web tools and APIs: Ready for the real world? (Jena)



Digital Enterprise Research Institute

www.deri.org

```
Protege.exe
CONFIG: Loaded plugin edu.stanford.smi.protege.jot - JOT Plugin
CONFIG: Loaded plugin edu.stanford.smi.protege.standard_extensions - Graph Widget, Table Widget
CONFIG: Loaded plugin edu.stanford.smi.protege.stringsearch - String Search Tab
CONFIG: Loaded plugin edu.stanford.smi.protege.pal_tabs - PAL Tabs
CONFIG: Loaded plugin edu.stanford.smi.protege.ezpal - EZPal Tab
CONFIG: Loaded plugin edu.stanford.smi.protege.facets_tab
CONFIG: Loaded plugin edu.stanford.smi.protege.instance_tree
CONFIG: Loaded plugin edu.stanford.smi.protege.prompt - PROMPT tab
CONFIG: Loaded plugin edu.stanford.smi.protege.psm - PSM Librarian
CONFIG: Loaded plugin edu.stanford.smi.protege.rdf_backend - RDF Backend
CONFIG: Loaded plugin edu.stanford.smi.protege.uml_tab - UML Tab
CONFIG: Loaded plugin uk.ac.man.cs.mig.coode.owlviz
CONFIG: Loaded plugin uk.ac.man.cs.mig.coode.owlwizard - OWL Wizard
Starting to load OWL stream at Wed Nov 03 16:52:49 EST 2004
java.lang.OutOfMemoryError
Starting: Wizard Plugin, V0.3, build 11
Starting to load OWL stream at Wed Nov 03 16:52:49 EST 2004
java.lang.OutOfMemoryError
Starting: Wizard Plugin, V0.3, build 11
```



Further Information



Digital Enterprise Research Institute

www.deri.org

- **Martin Hepp:** Possible Ontologies: How Reality Constraints Building Relevant Ontologies, *IEEE Internet Computing* (forthcoming)
- **Martin Hepp**, Joerg Leukel, and Volker Schmitz: A Quantitative Analysis of Product Categorization Standards: Content, Coverage, and Maintenance of eCI@ss, UNSPSC, eOTD, and the RosettaNet Technical Dictionary, accepted for publication in: *Knowledge and Information Systems (KAIS)*, Springer (forthcoming)
- **Martin Hepp:** Products and Services Ontologies: A Methodology for Deriving OWL Ontologies from Industrial Categorization Standards, *Int'l Journal on Semantic Web & Information Systems (IJSWIS)*, Vol. 2, No. 1, pp. 72-99, January-March 2006.

IEEE
Internet Computing





The International Journal on Semantic Web and Information Systems



Digital Enterprise Research Institute

www.deri.org



<http://www.ijswis.org>



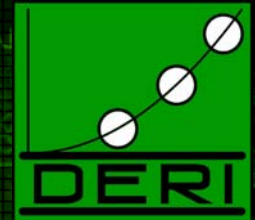
References



Digital Enterprise Research Institute

www.deri.org

- [1] Martin Hepp, Joerg Leukel, and Volker Schmitz: *A Quantitative Analysis of Product Categorization Standards: Content, Coverage, and Maintenance of eCI@ss, UNSPSC, eOTD, and the RosettaNet Technical Dictionary*, accepted for publication in: *Knowledge and Information Systems (KAIS)*, Springer (forthcoming).
- [2] Martin Hepp, Daniel Bachlechner, and Katharina Siorpaes: *Harvesting Wiki Consensus - Using Wikipedia Entries as Ontology Elements*, in: Proceedings of the 1st Workshop: SemWiki2006 - From Wiki to Semantics, co-located with the 3rd Annual European Semantic Web Conference (ESWC 2006) , June 12, 2006, Budva, Montenegro.
- [3] Martin Hepp: *Products and Services Ontologies: A Methodology for Deriving OWL Ontologies from Industrial Categorization Standards* , in: *Int'l Journal on Semantic Web & Information Systems (IJSWIS)*, Vol. 2, No. 1, pp. 72-99, January-March 2006.
- [4] Martin Hepp, Daniel Bachlechner, and Katharina Siorpaes: *OntoWiki: Community-driven Ontology Engineering and Ontology Usage based on Wikis*, in: Proceedings of the 2005 International Symposium on Wikis (WikiSym 2005), October 16-18, 2005, San Diego, California, USA.
- [4] Martin Hepp: *Representing the Hierarchy of Industrial Taxonomies in OWL: The gen/tax Approach* , in: Proceedings of the ISWC Workshop on Semantic Web Case Studies and Best Practices for eBusiness (SWCASE'05), November 7, Galway, 2005, Irland, pp. 49-56.
- [5] Martin Hepp: *Possible Ontologies: How Reality Constraints Building Relevant Ontologies* , accepted for publication in: *IEEE Internet Computing* (forthcoming)
- [6] Martin Hepp: Güterklassifikation als semantisches Standardisierungsproblem, Deutscher Universitätsverlag, Wiesbaden 2003 (in German). http://www.duv.de/index.php?do=show&book_id=5295



Thank you!

Dr. Martin Hepp

<http://sebis.deri.org>

<http://www.heppnetz.de>

Martin Hepp

martin.hepp@deri.org